puretan



OWNERS MANUAL

*Asterisk, Inc.

Manufacturers for: puretan International, Inc. 14848 Venture Drive Dallas, Texas 75234 800-338-8267

DANGER

Ultraviolet radiation. Follow instructions. Avoid overexposure. As with natural sunlight, over exposure can cause eye and skin injury and allergic reactions. Repeated exposure may cause premature aging of the skin and skin cancer.

WEAR PROTECTIVE EYEWEAR: FAILURE TO MAY RESULT IN SEVERE BURNS OR LONG-TERM INJURY TO THE EYES. Follow instructions.

Medications or cosmetics may increase your sensitivity to the ultraviolet radiation. Consult physician before using suniamp if you are using medications or have a history of skin problems or believe yourself especially sensitive to sunlight. If you do not tan in the sun you are unlikely to tan from the use of this product.

SKIN TYPE:

I SENSITIVE - Burns easily and severely and does not tan.
(NOT RECOMMENDED FOR TANNING)

Il LIGHT - Burns easily and tans minimally.

(2 min. max 1st 3 sessions / see schedule at right)

III NORMAL - Burns moderately and tans gradually.

(2 mln. max 1st 3 sessions / do not exceed 15 min. max)

IV DARK - Burns minimally, tans easily and above average.

(2 min. max 1st 3 sessions / do not exceed 15 min. max)

WARNING: Maximum recommended exposure time Is 15 minutes.

Use protective eyewear such as "Sun Goggs" by MA Products, Inc., Wilsonville, Oregon, or other certified quality eyewear whenever the product is energized

Minimum use distance: Sunroof 0.038 mtr (1.5")

The recommended exposure position is lying on the contoured acrylic surface of the sunbed, and under the acrylic surface of the sunroof in the closed position.

WARNING: Use of other positions as well as exposure at less than minimum use distance may result in overexposure and is therefore not recommended.

WARNING: Terminate power to this equipment before servicing.

EXPOSURE TIME AND FREQUENCY FOR TYPE II SKIN WEEK 1 1 1 2 2 2 3 3 3 4

SESSIONS 1 2 3 1 2 3 1 2 3 1 2 3

MINUTES PER DAY 2 2 3 3 5 5 7 7 10 10 12 15

*Read instruction booklet before using this product.

*A spacing of 48 hours between exposures the first two weeks and a spacing of 24 hours between sequential exposures is recommended

*It may take 1 to 4 exposures before the expected results appear.
*Schedule for maintenance of tan 15 min. max twice per week.

Ultraviolet lamps to be used in this product:

Puretan Spectralarium VHO/R+, Puretan Spectralrium R+, or or CosmoLux VHR

The recommended exposure position is lying on the contoured acrylic surface of the sunbed, and under the acrylic surface of the sunroof in the closed position.

WARNING: Use of other positions as well as exposure at less than minimum use distance may result in overexposure and is therefore not recommended.

EXPOSURE TIME AND FREQUENCY FOR TYPE II SKIN

WEEK 1 1 1 2 2 2 3 3 3 4 4 4 SESSIONS 1 2 3 1 2 3 1 2 3 1 2 3 MINUTES PER DAY 2 2 3 3 5 5 7 7 10 10 12 15

- *Read instruction booklet before using this product.
- *A spacing of 48 hours between exposures the first two weeks and a spacing of 24 hours between sequential exposures is recommended.
- *It may take 1 to 4 exposures before the expected results appear.
- *Schedule for maintenance of tan 15 min. max twice per week.

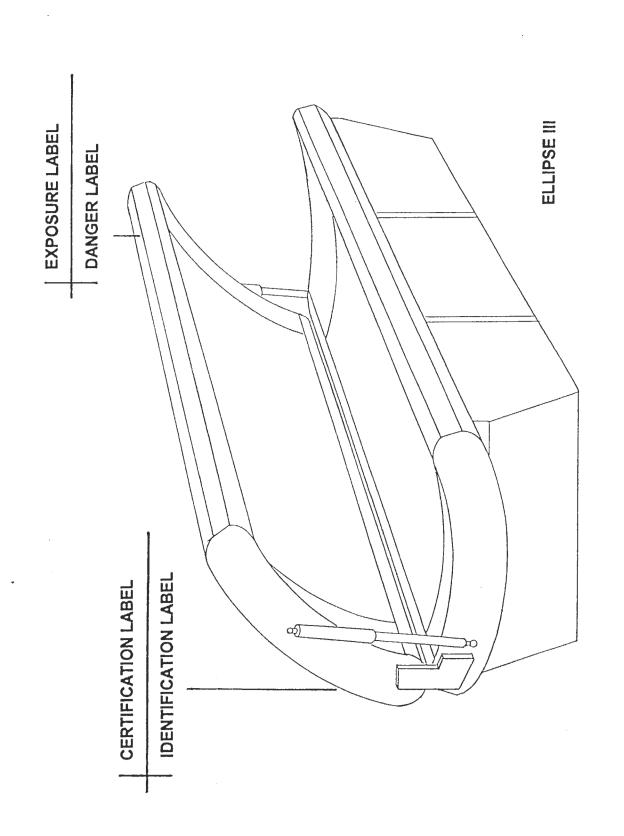
 Ultraviolet lamps to be used in this product:

CosmoTech 400 R7s 23045

WARNING: Terminate power to this equipment before servicing.

This product is in conformity with performance standards for sunlamp products under 21 CFR part 1040.

MANUFACTURER:	CURRENT: 5	5 AMP 12100 WATT					
ASTERISK, INC. 14848 VENTURE DR. DALLAS, TX 75234	AC VOLTAGE: 220 HERTZ: 60						
	SERIAL NO:						
	MANUFACTUR	RED: MONTH, YEAR					
	MODEL:	ELLIPSE III					
QC	UVA SOURCE	PURETAN / COSMOLUX					
CAUTION: DISCONNECT PRIOR TO SERVICING		D FROM SUPPLY CIRCUIT					





SAVE THIS MANUAL

PLEASE NOTE

Indoor Tanning Facilities are regulated by Health Departments in many States and Provinces. These User's Instructions must be available upon an inspection by any State or Federal Agency.

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Congratulations! You are the owner of the finest tanning equipment on the market. Be assured that the Ellipse III by **puretan** is manufactured with care using the best materials, components and craftsmanship possible.

In order to receive maximum benefit from your Ellipse III sun system please read and understand this manual thoroughly.

The sun

The sun is the source of all energy on earth. It provides us with light which enables us to see and make plants grow. It emits infrared rays which we experience as warmth. A third form of solar energy is less noticeable, but equally important for our well being; ultraviolet radiation. This electromagnetic radiation is divided into three bands:

long wave (uv-a) 400-321 nm medium wave (uv-b) 320-261 nm short wave (uv-c) 260-180 nm

Radiation in the short wave band provides a strong germicidal effect and lamps emitting uv-c are used for air and liquid disinfection. Though the sun emits uv-c it is filtered out by the earth's ozone layer and therefore does not reach the earth. You will find no uv-c radiation emitted by your Ellipse III. **puretan** tanning products use only ultraviolet radiation from the uv-b and uv-a regions for the cosmetic tanning process.

The process of tanning

The immediate tanning that occurs with exposure to ultraviolet radiation of wavelengths longer than 300 nm and extending into the visible blue region is the darkening of existing melanin. This melanin is formed in the skin under the influence of uv-b. This melanin moves through the cells at the surface of the skin, and there changes into pigment. The tan produced in this way is called "indirect tanning". Tanning under uv-b starts slowly, but the overall time to get a deep tan is shorter than with uv-a. With uv-b the skin goes through a stage of reddening called "sunburn" or erythema. Uv-a causes direct tanning. Direct tanning starts immediately but takes longer to obtain an attractive tan. The lamps in your Ellipse III use a combination of uv-b and uv-a in the exact proportions, based upon recommended exposure time, to give your skin the attractive, bronze tone you desire in a short period of time.

Protecting the eyes

Ultraviolet radiation in the uv-b and uv-a regions may cause eye damage. **puretan** therefore provides protective eyewear with each piece of tanning equipment and recommends their use during each tanning session. Use protective eyewear type Interexco Gironde 12, 3831 AB LEUDSEN, Cat. No. 5653/1S color green, or other quality, certified eyewear whenever the product is energized.

Exposure time and schedules

Control of exposure times is provided by means of a timer incorporated in the equipment. The maximum recommended exposure time of a tanning session is fifteen (15) minutes. During this time the use of the protective eyewear provided with your Ellipse III is recommended. Following the recommended exposure times at the end of this section should produce results within one to four sessions.

Caution

The length of exposure in new equipment or in equipment recently refitted with new lamps should be reduced by 20% to limit the possibility of erythema. This reduction should remain in effect for a minimum of 50 hours from the time of installation.

Minimum use distances

The recommended exposure position for the Ellipse III is lying on the contoured acrylic surface of the sunbed, and under the acrylic surface with the sunroof in the closed position. The minimum use distance is limited by the acrylic surface of the sun bed and may be no less than 1.5" from the acrylic surface on the sunroof.

Exposure times for lamp types: Puretan Spectralarium R+, Spectralarium VHO/R+ or CosmoLux VHR

WEEK	1	1	1	2	2	2	3	3	3	4	4	4
SESSIONS	1	2	3	1	2	3	1	2	3	1	2	3
MIN. PER DAY	2	2	3	3	5	5	7	7	10	10	12	15

A spacing of 48 hours between exposures the first two weeks and a spacing of 24 hours between sequential sessions is recommended. It may take 1 to 4 exposures before the expected results appear.

If your Ellipse III is equipped with the optional facial cassette system:

Exposure times for lamp types: CosmoTech 400R7s 23045

WEEK 1 1 1 2 2 2 3 3 3 4 4 4 SESSIONS 1 2 3 1 2 3 1 2 3 1 2 3 MIN. PER DAY 2 2 3 3 5 5 7 7 10 11 12 15

A spacing of 48 hours between exposures the first two weeks and a spacing of 24 hours between sequential sessions is recommended. It may take 1 to 4 exposures before the expected results appear.

Cleaning the sunbed and sunroof

After each session is completed, spray the acrylic surface with **puretan** disinfectant anti-fungal cleanser made specially for tanning products. Do not use conventional cleaners containing alcohol, ammonia or astringents. Do not wipe acrylic surfaces with a dry cloth as the static charge formed will attract dust.

Caution

Always terminate power to the system before cleaning internally. Do not use excessive amounts of water, abrasive cleaners, or cleaners with warning labels regarding reactions to contact with the skin.

Repairs and recommended replacement parts

puretan, inc. or your **puretan** distributor is capable of providing prompt and up to the minute service recommendations should you equipment require exceptional maintenance.

Recommended parts replacements

It is recommended that parts such as timers, protective eyewear and lamps be replaced with factory supplied parts obtainable through **puretan International Inc.**, 14848 Venture Dr., Dallas, Texas, 75234 (1-800-338-8267) or your **puretan** distributor or dealer. Only factory approved parts when installed as instructed insure continued compliance with CSA/NRTL standards.

Warning

The Ellipse III is designed for use by only one person at a time. Therefore, one pair of protective eyewear is provided.

Assembly and Operation - Ellipse III

Carefully unpack the carton containing the power base. Remove the front plate (Figure 1 "A"), which is secured with four screws ("B"), and set aside.

Remove the component cassette from the base by rolling it out as shown in Figure 2. Replace the front plate and position the power base for assembly.

Loosen the screws in the front plate (Figure 1, "A") and the rear plate (Figure 1 "C").

Carefully unpack the carton containing the sunbed. Set the sunbed unit on top of the power base, and line up the clearance holes in the base (Figure 1, "D") with the threaded holes in the frame of the sunbed (Figure 3, "E"). Secure the sunbed to the power base with the screws and lock washers provided. Tighten the screws on the front and rear plates (Figure 1 "B" and "C").

If you Ellipse III is equipped with the Compression Lift option, proceed now to page 4CL (four pages forward) for special assembly instructions!

Unpack the carton containing the sunroof. Lay two of the styrofoam arched supports, which were included in the packaging, across the sunbed as shown in Figure 3. Set the sunbed on top of the foam supports as in Figure 4.

_ine up the clearance holes in the hinge plate (Figure 4, "F") with the threaded holes in the end plate of the sunbed. Secure the hinge plate with four allen cap 3/8" bolts and black flat washers provided.

Locate the gaspistons, and remove the metal retainers by twisting them out away from the socket, and then straight toward the center of the gaspiston for removal. Remove the styrofoam supports and lift the sunroof to the open position. Attach the gaspistons (cylinder end up) to the unit by tapping the sockets onto the balls with your hand or rubber hammer. Replace the retainers. The sunroof should easily open and close.

If you were working on Compression Lift Instructions (Pages 4CL-7CL), begin again here:

Remove the front plate (Figure 1, "A") and position the component cassette as shown in Figure 5. Pass the large black power cord from the component cassette through the clearance hole and strain relief on the rear panel (see Figure 6). Pass the grey remote control cord through the clearance hole located directly above the power cord on the rear panel.

Locate the harness connectors marked "C" and "D" inside and to the right in the power base. Install these connectors to the receptacles on the appropriately marked component cards on the power cassette. **Do not force.** There are guides on both components to ensure they are connected correctly. When the connection is made, slide the sleeve nut over the threads on the receptacle and hand tighten **carefully...do not force.** The nut will turn easily when properly aligned. Locate the harness connectors marked "A" and "B" inside and to the left in the power base and install to the appropriately marked receptacles on the component cards as described above. Locate the small black power cord connector marked "TIMER" inside the power base. Install the connector to the appropriately marked receptacle on the component card.

When all connections are secure, position the rollers on the component cassette in the channels on the power base (see figure 5) and carefully slide the cassette under the sun system while feeding the power cord and remote control cord through the clearance holes in the rear panel. Replace the front panel.

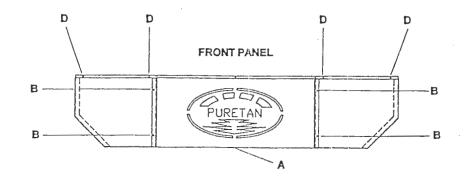
Locate the harness connectors marked "E" and "F" on the rear profile of the sunroof, and install to the appropriately marked receptacles on the rear panel (see Figure 6). Install the small connector on the hand held timer cord to the receptacle on the rear panel where indicated on Figure 6.

Affixing the logo decals: The positioning of the graphics is your option. On the brochure they are shown on the aluminum cover, but they may be placed on any metal surface. To affix the graphics; spray a liberal amount of glass cleaner on the desired area. Remove the heavy backing paper and place the logo on the metal. The glass cleaner will allow you to adjust the position while still wet. Carefully peel off the masking, while pressing on the vinyl graphic. Squeeze out the excess cleaner and bubbles with a soft plastic, such as a "squeegy" or credit card.

The power cord is to be "hard wired" to a dedicated single phase 60 amp circuit. (Please note: If your Ellipse III is equipped with the optional facial cassette system, the power cord is to be "hard wired" to a dedicated single phase 70 amp circuit.) The optimum voltage is 228. Voltage of 218 is the extreme low and voltage of 233 the extreme high. Voltage output above or below this range will cause ineffective operation, and or damage to the sun system. Your Ellipse III is now ready to test, by turning the timer knob on the face hand held control clockwise.

<u>CAUTION!</u> It is important that when relocating the sun system, lifting or moving of the sun<u>bed</u> is necessary. Do not, under any circumstance, attempt to lift the system by the sunroof.

^{*}See instructions on page 9 for remote control installation.



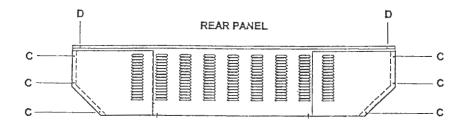
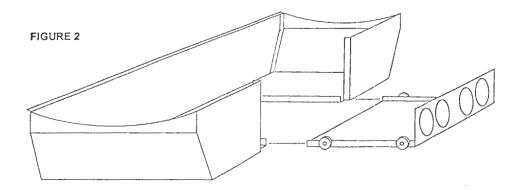
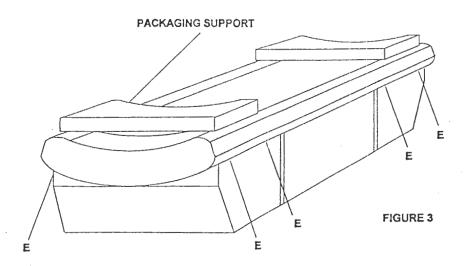
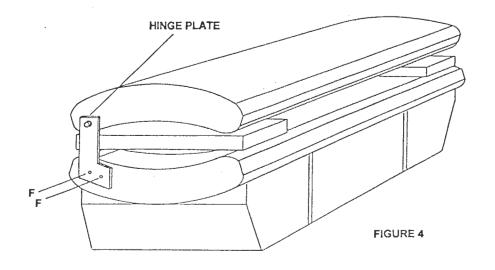
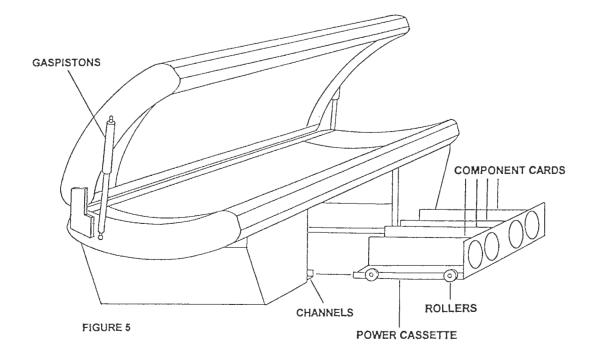


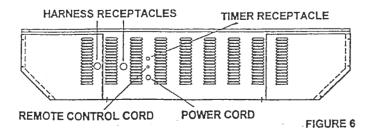
FIGURE 1











Ellipse Compression Lift Assembly

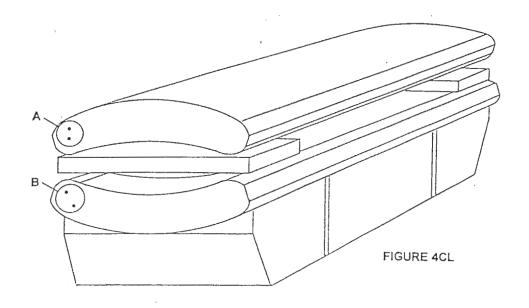
Layout the two base legs, and align and mount the galvanized floor pan, as in Figures 3 and 4. The stainless steel floor guards shown in Figures 1 and 2 are now being installed at the factory, and will arrive attached to the base legs. Lay the base assembly with the rail guards facing the front. Install back panel assembly as shown in Figure 5, using 1/4"-20 mounting screws. Roll component cart into position as in Figure 6, with hour meter facing the front. Run all cables through top center back panel access slot, except cable marked "exhaust fan", which will be connected to cooling fans mounted to the back panel. Carefully remove the bed from the carton marked "sunbed" and place it on the base assembly (Figure 7). Mount the couch assembly to the base using 1/4"-20 screws provided as in Figure 8. Plug the couch connectors, located towards front of cart, into their respective slots marked "A" as in Figure 9. Figure 10 shows the completed couch and base assemblies.

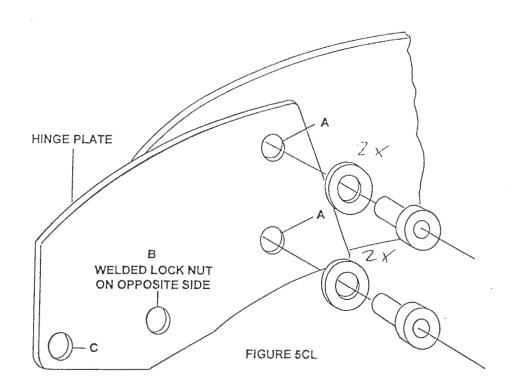
Unpack the carton marked "Lift Kit", it will contain one left, and one right compression lift assembly. Each assembly is complete and ready for installation. The hinge plate is attached with shoulder bolt to lift housing plate (Figure 7CL page 6CL), and yoke (Figure 9CL page 6CL). These shoulder bolts should be double checked for secure fit before installation, but they are pre-assembled at the factory. **Figures 11 and 12** show installation of left side (facing towards the front of the bed) compression lift assembly. Mount both left and right lift housing assemblies to the couch in holes provided using 2 - 3/8" Allen head bolts. **Note: each bolt will require two (2) washers**.

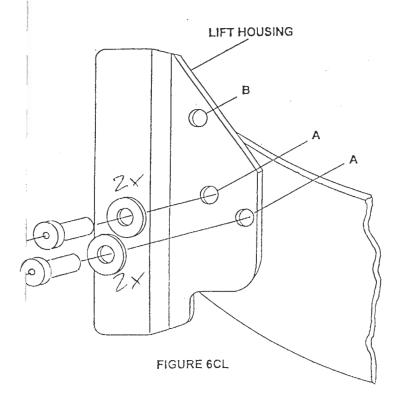
Carefully unpack the carton marked "sunroof", lay the enclosed Styrofoam arch supports across the bed, and place sunroof on Styrofoam supports. Canopy end plate holes "A" and "C" are shown in **Figure 13**. Attach lift housing hinge plate by first securing hole "A" with hinge plate, using 2-3/8" Allen bolts, with canopy in closed position, as in **Figure 14**. Then raise canopy to align hole "C" with remaining hinge plate mounting hole, as in **Figure 15**. **Note:** Use two washers on hinge plate mounting bolts.

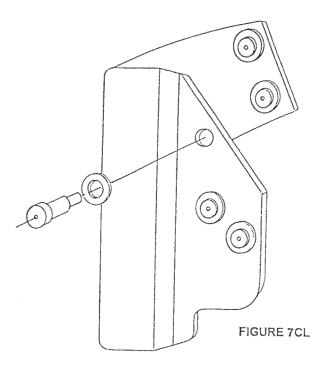
Once compression lift system has been mounted, using enclosed rachet with deep socket attachment, adjust compression spring as in Figure 16. Continuing to hold the canopy in the open position, tighten the tension individually on both shafts, 2 turns at a time, making sure the adjustment distance is the same on both compression lift assemblies. Check the tension adjustment every time you switch sides by fully closing and reopening the canopy. The spring adjustment is complete when the spring will support the canopy in it's full range of travel. Note: Compression spring should not be over tightened to avoid damaging the spring. Perform the above steps slowly and carefully.

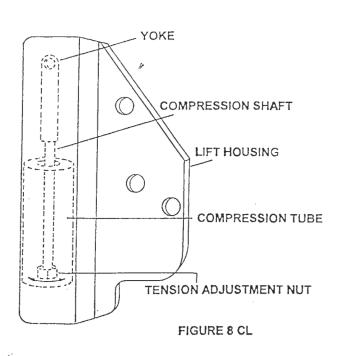
Make final connections by mounting ground lugs (Figure 17), and terminate canopy connections for canopy connections marked "B" in Figures 18 & 20. Connect facial switch as shown in Figure 19, and remote wind timer in Figure 21, if applicable. Roll component cart under couch base, and install front cover as shown in Figures 23, using 1/4"-20 mount screws.

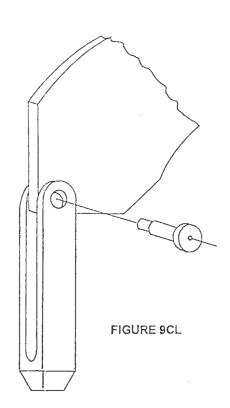


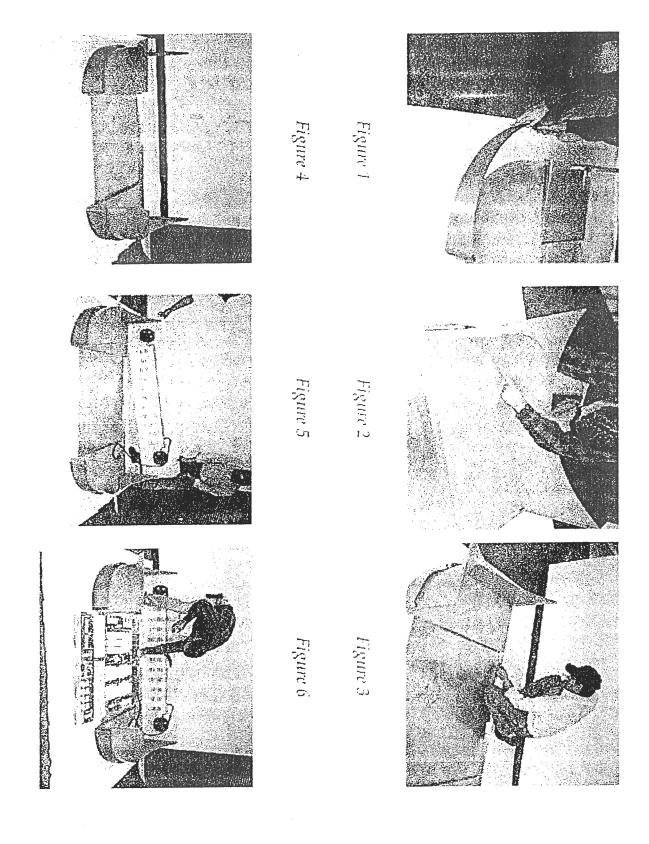


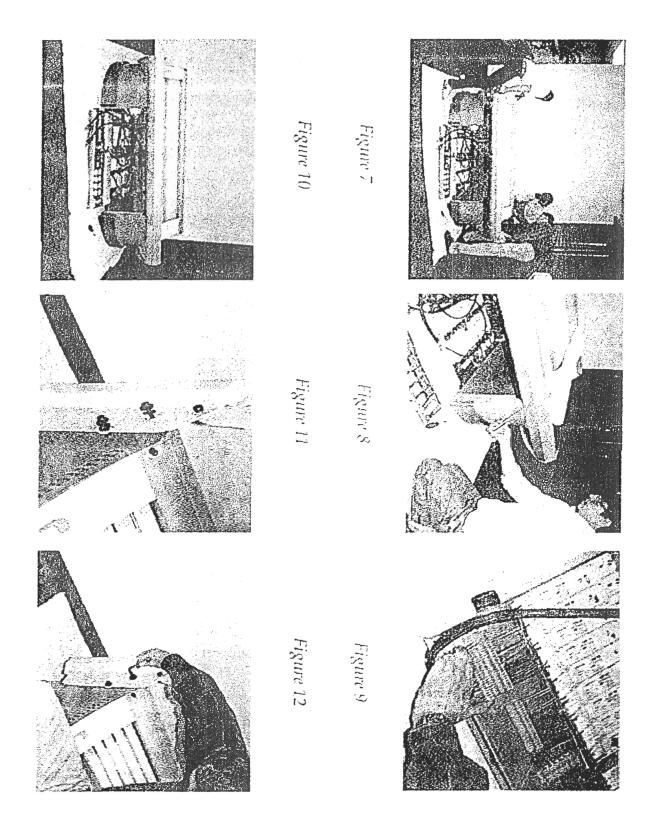


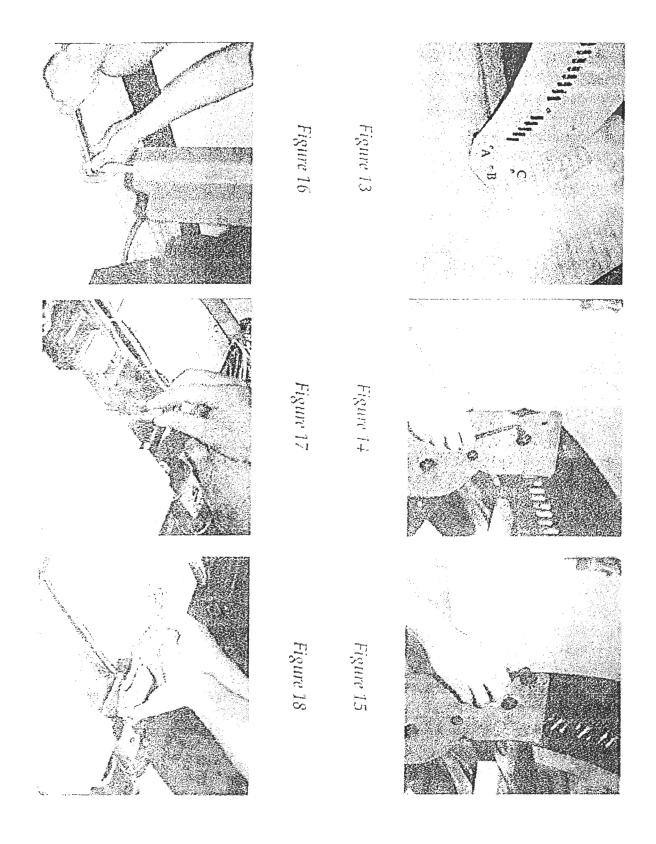


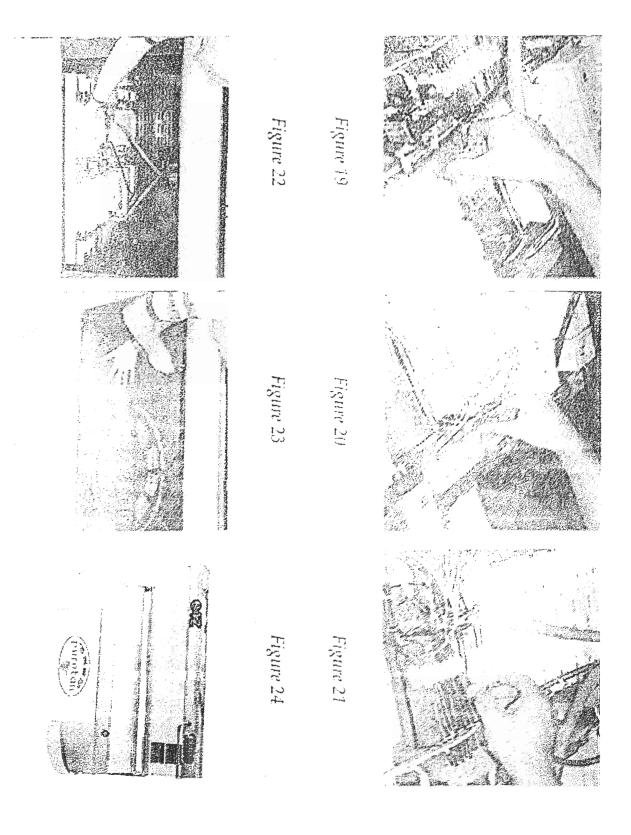












Maintenance

It is recommended that every three (3) months due to heat expansion and contraction, wire connections are tested in the power base. **Terminate power to the system.** Remove the front plate, and slide out the component cassette. Gently pull on wires at connections on ballasts, capacitors, terminal strips and relay with a "needle nose" pliers. Test and tighten any loose connection screws with a small screwdriver.

Removing Acrylic Shield

Terminate power to the system. To remove the acrylic shield for cleaning or lamp and starter replacement, follow these easy steps. Grasp the inside edge of the plastic acrylic hold down strips and carefully "peel" them off of the profile extrusions. It may be necessary to start the operation with a thin screwdriver. Press the acrylic shield back and toward the lamps, until the front edge is exposed and insert a screwdriver or similar object into the "slot" cut into the forward top edge of the end cap. Lift the corner of the shield with the screwdriver and slide it along the edge while prying acrylic out by lifting the forward edge and simultaneously pushing down on the center of the shield. Carefully lift the shield off of the frame. To reinstall, make sure that the rear edge is up against the ridge on the rear extrusion. Press on the middle of the shield until it snaps into place against the ridge in the front extrusion. Replace the hold down strips.

Lamp Replacement

Terminate power to the system. Carefully remove the acrylic shield as described above. The lamps and starters are now exposed for replacement or cleaning. Before the removal of a lamp, please make the following observation of the lamp holders. The lampholders on the left side of the sunbed (as you stand in front of the sun system), have spring loaded telescopic sockets, and the lampholders on the right are stationary. Please note that on the sunroof, just the opposite is true. To remove a lamp, carefully hold the lamp with both hands, and press toward the spring loaded lampholder. When the spring loaded socket recedes and the tip on the opposite end of the lamp clears the stationary lampholder, pull up and remove.

When replacement of a facial lamp is necessary, it is recommended that the cassette be removed and forwarded to the manufacturer for proper lamp replacement. Before proceeding, please call **puretan International**, **Inc.** technical support for instructions and procedures. **Terminate power to the system.** Removal of the facial cassette requires access from the top of the sunroof unit. Carefully remove the cover panel and the four screws on the right end plate which secure the cassette. Carefully detach wire connections and forward cassette to **puretan International**, **Inc.** as instructed.

Starter Replacement

The starters are located behind the row of stationary lampholders; to the far right side on the sunbed and to the far left on the sunroof. To remove a starter from its holder, carefully twist counter-clockwise until the "click" is felt and remove. To reinstall, insert the connectors into the largest opening on the holder, and twist clockwise until locked in place.

Installing Remote Control

To install your **puretan** remote control timer to the Ellipse III, proceed with the following steps.

Terminate power to the system. Remove the wire nut which connects the black and white wires (in the future the wires will be the same color) of the remote control "pigtail" together and separate the wires. Splice sixteen (16) gauge two conductor cable between the sun system and the remote control monitor.

<u>WARNING</u> - Incorrect connections will cause permanent damage to the internal components of the electrical system. This will not be the responsibility of puretan, or its vendors. The most common application is speaker wire. Attach the wires to the applicable terminals depending upon the remote monitor you are using. Be certain that your connections are tight, and that the correct wire colors are matched.

Trouble Shooting

Sun system will not operate:

- 1. Is power cord connected to supply source?
- 2. Is remote control installed properly? If you are not using remote control monitors; are the black and red wires connected together with the blue wire nut on the remote control pigtail?
- 3. Is timer in the operational position?
- 4. Is circuit breaker "on"? Is there proper line voltage to the power cord?
- 5. Are all harness connectors securely installed and are they connected to their appropriately marked receptacle?
- 6. If "yes" to all of the above, call **puretan, inc.** technical support.

Lamp(s) not working: **Terminate power to the system**, and remove the acrylic shield and reflective end covers as previously discussed.

- 1. Remove unlit lamp(s) and replace with a lamp which is lighting. Test by activating the system. If lamp lights, discard the defective lamp and replace with a new one. If not, go on to #2.
- 2. Remove starter for unlit lamp. Replace with a new starter, or a starter next to a lamp which is lighting. Test by activating the system. If the lamp lights, discard the defective starter and replace it with a new one. If the lamp still will not light, go on to #3.
- 3. Check connections to lampholders and starter holders for loose wires by pulling on each connection where inserted. Also check for burned ends or physical damage. If no loose wires or damage is detected, go on to #4.
- 4. Disconnect harness connectors "A" and "B" if the problem is in the sunbed, or harness connectors "C", "D", "E" and "F" if the problem is in the sunroof, and examine the connector "pins" in the end of the connector. If damaged, consult **puretan Intl., Inc.** technical support. If "pins" appear to be undamaged, go on to #5.
- 5. **Terminate power to the system.** Remove the front plate and slide the component cassette forward until it clears the power base. One at a time check corresponding ballast connections of non-lighting lamps by gently pulling on the wires where they insert into the plastic connectors. If any wires are loose, push into the connector and

test. If there are three lamps in sequence not lighting, check the connections at the capacitors by pulling back the rubber boot and making sure all connectors are tight and secure. If no loose wires are detected, install a "jumper" wire between the two connections on the capacitor cap and retest. If the lamp lights, replace the capacitor. Make certain to connect the wires to exactly the same terminals. If the lamp still does not light, remove the jumper wire and go on to #6.

6. One at a time replace corresponding ballasts of non-lighting lamps. Start by inserting a small screwdriver in the slot directly above the wire, push down and simultaneously pull the wire out of the connector. Remove the two hold down screws at either end of the ballast and replace it. To reconnect the wires, gently push into the appropriate corresponding position in the ballast connector. Test the system. If lamp(s) still will not light, consult **puretan**, **Intl.**, **Inc.** technical support.

Sun system will not terminate operation:

- 1. Remove the wire nut connector and separate the black and red wires on the grey remote control cable on the rear of the power base. If the system discontinues operation, go to #2. If the system continues to operate, **terminate power to the system**. Remove front plate, and slide the right component cassette forward until it clears the power base and replace the relay by first removing the retainer screws. Change connectors at each terminal separately and install directly to replacement relay's corresponding terminals. It is important to reconnect the connectors to exactly the same terminals. Re-install the relay and test. If sun systems still operates improperly, consult **puretan Intl., Inc.** technical support.
- 2. Locate timer in the hand held control and replace by first removing the plastic knob and two retaining screws. Pull the connectors from each terminal separately and install directly to replacement timer's corresponding terminals. It is important to reconnect the connectors to exactly the same terminals. Re-install the timer and test. If sun systems still operates improperly, consult **puretan Intl., Inc.** technical support.



Dear Client or Potential Customer:

Our goal is to deliver superior products and service, while maintaining our reputation to provide customer satisfaction. Thus, we maintain warranty programs designed to ensure a quality experience.

Three Year Limited Warranty: puretan* limited warranty is provided, at no additional charge, on workmanship and defective parts. If replacement parts are required, they are charged on a "30-Day Exchange Program" and credited upon return of the defective part. Service items such as acrylics, lamps and starters are covered by a limited 30-day warranty. puretan* does not accept responsibility for shipping cost. Labor may be covered for a 60-day time period with authorization. A Purchase Order # must be issued for repairs up to \$150.00. If it is found that costs are estimated to exceed this amount, a second P.O. # must be issued by a puretan technician. This is the only acceptable way labor repairs can be paid for. Situations beyond our control, such as acts of nature and damages incurred during installation or shipping are not covered. To validate your warranty, it is necessary to fill out the warranty card that arrives with your system. Return it to puretan's corporate office within 10 days of receipt. Warranties are not transferrable without written consent from an authorized person of puretan*.

Lifetime Rollerarm/Frame Warranty: puretan® guarantees that its patented rollerarm lift mechanism and frame will be free from defects in workmanship and material for as long as you own your system. Any defective parts will be replaced free of charge. Gas pistons are warrantied for six (6) months. *puretan® does not accept responsibility for shipping cost or labor.

Limited 30-Day Buyback Program: puretan[®] provides a "satisfaction guaranteed" 30-day limited buy-back program on all puretan[®] models if all terms and installation criteria have been satisfied. Restocking and shipping are not covered.

Shipping Mishaps: Shipping damages do occur occasionally. We insist you note on all receiving Bill of Ladings "no internal inspection made" when signing the delivery receipt. If upon receipt of an item there appears to be excessive damage to a carton, you may refuse the shipment. If doing so, contact your sales representative or the management of puretan® and advise of your action. Upon verification with the original shipping company, a new parcel will be shipped to you. If you are receiving lamps, simply turn the carton upside down upon delivery and listen for breakage. If breakage is found, refuse the shipment. *UPS try to not pay claims on damaged lamps. Therefore, they must be returned in the original cartons for claims to be mediated.

Installation: The operating voltage of your system must be no less than 218 and no higher than 236 volts to ensure its correct tanning capability and maintain warranty. It is very important that you read and understand the installation manual prior to attempting assembly. Pay particular attention to the hardware with relation to the rollerarm installation.

We are interested in your success, as well as your business growth. If there are any matters or questions that arise which we may assist you with, do not hesitate to contact us at our toll-free phone number.

Thank you from all the members of puretan® International Inc.