

ALPHAFUZION **INFRARED**



OWNER'S MANUAL

AlphaFuzion INFRARED POD

Owner's, Installation & Service Manual

Voice Direct Dial: (952) 888-2088

Toll Free: (877) 818-9988

Fax: (952) 888-8887

Web Site: <http://www.wellness-usa.com>

E-mail : info@wellness-usa.com



Wellness USA
9220 James Avenue South
Minneapolis, MN 55431 USA



Wellness USA

9220 James Avenue South, Minneapolis, MN 55431 USA

To the New Owner of a **Alpha Fuzion INFRARED** POD:

Congratulations! We at Wellness USA welcome you as a new owner of an **Alpha Fuzion INFRARED** POD. Enclosed you'll find your **Alpha Fuzion INFRARED** Owner's Manual. In it, you'll find set-up and operating instructions, as well as service and troubleshooting tips. If you have questions, please feel free to contact your Wellness-USA Sales Representative or our Customer Service Department.

We look forward to the opportunity of offering additional products and services to you. Please forward all inquiries to the address listed above or visit us at www.wellness-usa.com.

In order to offer the highest quality products and services to our customers, we welcome your feedback regarding your new **Alpha Fuzion INFRARED** POD. Thank you for your business!

Very truly yours,

Wellness USA

Voice Direct Dial: (952) 888-2088 Toll Free: (800) 445-8418 Fax: (952) 888-8887
E-mail: info@wellness-usa.com Web Site: <http://www.wellness-usa.com>



TABLE OF CONTENTS

| TABLE OF CONTENTS | | Page |
|---|---|------|
| Section 1 Introduction | | |
| 1.1 | Purpose of the Manual_____ | 1 |
| 1.2 | Customer Service_____ | 1 |
| 1.3 | Disclaimer_____ | 1 |
| 1.4 | Copyright_____ | 2 |
| Section 2 Safety and Quality Assurance | | |
| 2.1 | Precautionary Safeguards_____ | 3 |
| 2.2 | Important Safety Instructions_____ | 3 |
| Section 3 Electrical Requirements | | |
| 3.1 | Electrical Power Requirements_____ | 5 |
| 3.2 | ETL Grounding Standards_____ | 5 |
| Section 4 Product Introduction | | |
| 4.1 | Alpha Fuzion INFRARED Pod_____ | 7 |
| 4.2 | Introduction Alpha Fuzion INFRARED_____ | 7 |
| 4.3 | Pod Features Beauty Services_____ | 9 |
| 4.4 | Alpha Fuzion INFRARED Pod_____ | 9 |
| 4.5 | Contraindications Water Intake_____ | 10 |
| Section 5 Installation | | |
| 5.1 | Opening Shipping Container_____ | 11 |
| 5.2 | Installing Aroma System_____ | 12 |
| 5.3 | Installing Bed_____ | 14 |
| 5.4 | Installing Supplied Accessories_____ | 14 |
| 5.5 | Connecting the Power Cord_____ | 15 |
| 5.6 | Pair the Bluetooth_____ | 16 |
| Section 6 Operation | | |
| 6.1 | Operational Safety_____ | 17 |
| 6.2 | Preparation for Operation_____ | 17 |
| 6.3 | Initialization_____ | 18 |
| 6.4 | Preprogrammed Session_____ | 18 |
| 6.5 | Changing Parameters_____ | 22 |
| 6.6 | Interactive Guided Reality_____ | 26 |
| 6.7 | Ending the Session_____ | 28 |
| 6.8 | Turning Off Your Alpha Fuzion_____ | 29 |
| 6.9 | Additional Engineering Screens_____ | 30 |

TABLE OF CONTENTS

(Continued)

Section 7 Troubleshooting

| | | |
|-----|----------------------|----|
| 7.1 | Troubleshooting_____ | 32 |
|-----|----------------------|----|

Section 8 Maintenance

| | | |
|-----|--|----|
| 8.1 | Preventative Maintenance_____ | 41 |
| 8.2 | General Cleaning & Mandatory Use of Pre-Approved Solution | 41 |
| 8.3 | Cleaning the Shell_____ | 42 |
| 8.4 | Cleaning the Underbed Area_____ | 43 |
| 8.5 | Cleaning Contact Surfaces (Bed, Head Pillow, Interior of Shell)_____ | 43 |

Section 9 Specifications and Supplied Accessories

| | | |
|-----|---|----|
| 9.1 | Precautionary Safeguards_____ | 44 |
| 9.2 | Alpha Fuzion INFRARED Machine Specifications_____ | 44 |
| 9.3 | Supplied Accessories_____ | 45 |
| 9.4 | Labels_____ | 45 |

APPENDICES

| | |
|--------------------------------|---|
| Owner Record_____ | A |
| Owner's Registration Form_____ | B |
| Warranty_____ | C |

SECTION 1: INTRODUCTION

1.1 Purpose of the Manual

This manual explains how to correctly install, operate, and get the best performance from your **Alpha Fuzion INFRARED** Pod. It may be used as a guide, suitable for all levels of technical expertise, in determining and servicing mechanical and electrical difficulties. This owner's manual is organized as a quick reference guide. **Any additional updated or supplemental information for this reference guide may be distributed to you as needed.** Please read this owner's manual carefully before installing your machine. Keep your manual near your machine for quick reference.

1.2 Customer Service

We welcome and appreciate your comments, questions, and suggestions to continually offer the highest quality products, accessories, and services to our customers. Our qualified professional teams are ready to assist you with a prompt response to any question communicated to us by telephone, computer, and/or fax.

1.3 Disclaimer

While every attempt is made to ensure the accuracy and completeness of the information in this document, some errors may exist. Wellness USA does not accept responsibility of any kind for customer loss due to use of or reliance upon this document.

Wellness USA reserves the right to make changes without notice in the product described or contained herein in to improve design and/or performance. Wellness USA assumes no responsibility or liability for the use of the product, conveys no license or title under any patent, copyright, or trademark right to this product or processes and makes no representation or warranty that this product is free from patent, copyright, or trademark right infringement, unless otherwise specified. Applications that are described herein for the product are for illustrative purposes only. Wellness USA makes no representation or warranty that such applications are suitable for the specified use without further testing or modification.

1.4 Copyright

This manual is protected by copyrights. All rights are reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means: electronic, mechanical, photocopying, recording, or otherwise without the prior written permission from the author and publisher. All inquiries should be addressed to **Alpha Fuzion INFRARED** Pod Owner's, Installation, and Service Manual, Wellness USA, at the headquarters address listed inside the front cover of this manual, along with a date from a copy of the original purchase receipt of the **Alpha Fuzion INFRARED** Pod. No attempt has been made to designate as trademarks or service marks all words or terms in which proprietary rights might exist. The inclusion, exclusion, or definition of a word or term is not intended to affect, or to express a judgment on, the validity or legal status of the word or term as a trademark, service mark, or other proprietary term.



SECTION 2: SAFETY AND QUALITY ASSURANCE

2.1 Precautionary Safeguards

Strictly observe the following instructions for safety:

- ï Do not modify **Alpha Fuzion INFRARED** Pod.
- ï Prevent flammables, water, and metallic objects from entering it.
- ï Do not use it when there is lightning in the vicinity. Disconnect the power cable of connected equipment.
- ï Check the voltage before operation. It must be identical with that of your local power supply.
- ï If any liquid falls into the display CONTROL PANEL or the MAIN POWER BOX, unplug it and have it checked by qualified personnel before operating it.
- ï If **Alpha Fuzion INFRARED** Pod unit will not be used for an extended period (two weeks or more), it should be disconnected from the wall outlet AFTER the heating unit cools down and the main breaker switch (under the bed) is turned to OFF.

NOTE: Always turn the main breaker switch (under the bed) to OFF prior to disconnecting plug from wall plug.

Avoid using **Alpha Fuzion INFRARED** Pod under the following conditions:

- ï Excessive humidity or dust.
- ï Near appliances generating strong magnetic or electric fields, such as speakers and broadcasting antennas.
- ï Excessive soot or steam, such as near a cooking stove.
- ï Excessive shock or vibration.
- ï Near a television set.
- ï Extremely hot places.

2.2 Important Safety Instructions

Prior to using an electrical appliance, basic precautions need to always be followed, including **reading all instructions before using this appliance.**

DANGER: To reduce the risk of burns, fire, electric shock, or injury:

1. Allow for a three-minute cooling period before unplugging **Alpha Fuzion INFRARED** Pod after every session end. An appliance may not be left unattended when plugged in accordance with ETL safety standards. Additionally, unplug it when not in use, before putting on or taking off parts and performing preventative

maintenance, or cleaning. If it is continuously left ON, the Welcome Screen is displayed. If it will not be used for more than two weeks, turn the OFF switch on the electrical box cover under the bed to OFF by pressing the “0” side of the switch. Then unplug it from the electrical wall outlet.

2. Close supervision is necessary when this appliance is used by or near vulnerable persons, such as children, invalids, and elderly.
3. Use this appliance only for its intended use as described in this manual. Do not use attachments and accessories not recommended by the manufacturer.
4. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged.
5. Keep the cord away from heated surfaces.
6. Do not use outdoors.
7. Do not operate where aerosol products are being used or where oxygen is being administered.
8. To disconnect, turn power control to the OFF position, then remove plug from outlet.
9. **DANGER:** Never use pins or other metallic fasteners with this appliance. Carefully examine the bed covering before each use. Do not use the appliance if the bed covering shows any sign of deterioration. Keep dry – do not operate in a wet or moist condition.
10. **WARNING:** Temperatures high enough to cause burns may occur regardless of the control setting. Do not use on an infant, invalid, sleeping, or unconscious person. Do not use on sensitive skin or on a person with poor blood circulation. Frequently check the skin in contact with the heated area of the appliance.
11. **WARNING:** Only connect this appliance to a properly grounded outlet. Please refer to “Grounding Instructions” in SETUP.

Please note that the rating plate/serial number plate and safety caution are under bed near the head area.

12. **CAUTION:** To reduce the risk of electric shock, do not remove power box or control panel cover. There are no user-serviceable parts inside. Refer to qualified personnel only for service.

SECTION 3: ELECTRICAL REQUIREMENTS

3.1 Electrical Power Requirements

- ï Electrical Requirements: 220-240 Volt, 10 Amps, 50/60 Hz.
- ï Because of the nature of this device, each individual **Alpha Fuzion INFRARED** Pod needs an entire dedicated circuit breaker for operation.

CAUTION: To prevent electric shock and fire hazard, do NOT use any other power source.

3.2 ETL Grounding Standards:

According to ETL standards for Motor Operated Massage and Exercise Machines, in category 89, the **Grounding Instructions** are:

Grounding Instructions

(Save These Instructions)

This product must be grounded. If it malfunctions or breaks down, grounding provides a path of least resistance for electric current to reduce the risk of electrical shock. This product is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. **Make sure that the product is connected to an outlet having the same configuration as the plug.** No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, qualified service personnel must make the reconnection.

CAUTION: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

CAUTION: To prevent electric shock, do not use the polarized plug with an extension cord, receptacle, or other outlet unless the blades can be fully inserted to prevent blade exposure.

For installation, strictly observe the following instructions:

- ï Place **Alpha Fuzion INFRARED** Pod on a level surface, preferably on soft carpet.
- ï Make sure the cover can be opened without hitting anything. Please refer to the **SPECIFICATIONS** for details on the actual dimensions.

Avoid using **Alpha Fuzion INFRARED Pod under the following conditions:**

- ï Do not install near heat sources, such as radiators, or in places subject to excessive dust, mechanical vibration, shock, and heat.
- ï Do not block the air inlet of the face fan located at the base.
- ï If it is located in a cold location, the supporting hood struts may decrease pressure in the strut chambers, which may cause the hood to drop sharply. For the struts, the operating temperature range is from 50°F to 180°F (15°C to 80°C).

SECTION 4: PRODUCT INTRODUCTION

4.1 Alpha Fuzion INFRARED Pod Introduction:

The Alpha Fuzion INFRARED Pod offers a dynamic balance for optimum health and beauty. It provides relaxation and wellness to produce beneficial results. The Alpha Fuzion INFRARED Pod synergistic sessions are a culmination of extensive scientific research. Worldwide patents protect the unique functions and features of its state-of-the-art technology in a futuristic controlled environment capsule.

Alpha Fuzion INFRARED Pod taps the body's inner resources to improve over-all wellbeing along with other holistic techniques.

The Alpha Fuzion INFRARED Pod dry heat sauna adjustable settings, ergonomically- contoured vibratory bed and heated back and thigh pads offer effective spa services, along with aroma, sound/music, and cool face air for superior spa treatment results. Clients may expect top-of-the- line wellbeing and beauty protocols. Alpha Fuzion INFRARED Pod technology is the most versatile and effective system available.

The marketable services offered may be enhanced and customized with innovative beauty and health services. A personalized program may be created according to specific needs. The following product features and benefits provide effective results for your clientele.

4.2 Alpha Fuzion INFRARED Pod Features:

Liquid Crystal Display (LCD)

All functions of the Alpha Fuzion INFRARED Pod can be controlled by the touch screen located on the hood of the capsule just over the head opening or by the toggles on the side of the unit.

PreSet Programs

Alpha Fuzion INFRARED Pod provides preset programs to offer a variety of service options.

Aroma System

The Alpha Fuzion INFRARED unique Aroma System allows a choice of four Pure Essential Oils. At a touch of the AROMA key, you can select the desired aroma to enhance each session.

FitBed H.I.I.T. Exercise System

A built-in exercise fitness system featuring dynamic resistance bands of two different resistance levels with cushioned grips. Users can perform high intensity interval exercises while enjoying their sessions.

Guided Reality Images

The color LCD controls interactive wellness technologies and with active thermal fitness, yoga and/or exercise modalities integrated with visual imagery to enhance a myriad of wellness

possibilities. Guided Reality Images include: Relaxation Scenes, Fitness Intensity-Interval Resistance Exercises, Weight Management Guidance Information, Muscle Relief Lifestyle quotes, Yoga & Core Strength Exercises and Positive Inspiration Thoughts & Quotes.

Cool Face Air

Cool airflow lightly upon your face refreshes and relaxes. A continuous stream of adjustable cool air movement from the lowest level (one) to the highest level (seven) enhances the pleasurable of each session.

Dry Heat Sauna

This feature allows for immediate relaxation with your body in a warm flow of heated air. The temperature is displayed and adjustable to allow for preprogrammed temperatures ranging from 110°F to 190°F (30°C to 90°C). The heat is controlled by microchip technology to allow for even distribution. A session with this feature offers relaxation, weight management, improved fitness, and numerous other benefits.

Radiant Heat Sauna

In the body chamber, radiant (IR) sauna heaters can be combined with the dry heat sauna heaters for dual source sauna heating.

Ergonomic Contour Bed

The massage bed is contoured to the most comfortable fit for your body. Evenly distributed cushioned support eliminates pressure points to allow for the feeling of relaxed air suspension. The contoured shape evenly delivers vibration to all parts of your body.

Himalayan Salt

Illuminated salt-cave tile freshens the chamber's intake air.

Sound System

High quality stereo speakers have been installed in the **Alpha Fuzion INFRARED** Pod to enable use with iPODs or portable MP3 players so users can listen to relaxing music or motivational programs while enjoying a session.

Vibratory/Heat BED System

Individualized variable massage motors utilizing two controls allow for customized massage vibration settings. The adjustable pulsating harmonic rhythms range from rapid strokes to long and deep waves. The bed has a heat system to provide heated vibratory massage.

Sanitary Lamp

In the base of the **Alpha Fuzion INFRARED** Pod, the dry air is exposed to a sanitary lamp that is located under the bed, deodorizes, disinfects, and helps to purify the air in the chamber.

Ambient Lights

Red, yellow, blue, and green ambient lights that illuminate and soothe to create a comfortable and relaxing chamber.

4.3 Beauty Services

Alpha Fuzion INFRARED Pod offers many enhanced and beneficial programs. The following are examples of spa services may be offered to personalize any session.

Table 2.4.1 Spa Services.

| Body Care | Skin Care |
|--|---|
| Body Wraps and Masks: Clay/Mud Herbal Bandage Wrap Mineral Paraffin Thalasso Services (Seaweed, Algae) Aroma | Deep Pore Cleaning Dry Brushing Exfoliation Facials Hand or Foot Services Parisian Body Polish Salt Glow Skin Cleansing Skin Moisturizing |

4.4 Alpha Fuzion INFRARED Pod Contraindications:

Knowledge of your client’s contraindications requires a thorough client analysis. Being unaware of their medical history may cause problems.

| | |
|--|--|
| Active cancer | Recommend no treatment |
| Epilepsy | Recommend no treatment |
| Broken bones/slipped disk | Recommend no treatment |
| Infectious or contagious skin conditions | Recommend no treatment |
| Low blood pressure | Recommend no treatment |
| Pregnancy | Recommend no treatment during pregnancy |
| Lactation (breast feeding) | Recommend no treatment during lactation |
| Heart disease | Obtain written consent from client’s physician |
| Diabetes | Obtain written consent from client’s physician |
| Cardio-vascular conditions | Obtain written consent from client’s physician and |
| | use very light compression. |
| Severe open abrasions | Recommend no treatment |

| | |
|---|---|
| Inflamed areas Varicose veins Allergies to clay products, aroma oils or ingredients listed on products (see product labels) | Avoid area(s) Recommend no treatment If in doubt, perform a patch test at the back of knee and wait for 24 hours. |
|---|---|

4.5 Water Intake:

Drinking lots of water is integral to our health and wellbeing. It is estimated that the body will lose from 64-80 ounces (1.8-2.3 liters) per day through perspiration, breathing, and elimination. To replace this outflow, the average person should consume six to eight 8-ounce glasses of water per day.

SECTION 5: INSTALLATION

5.1 Opening Shipping Container

Strictly observe the following instructions for safety:

- ï Do not stand the **Alpha Fuzion INFRARED** Pod on end.
- ï Do not drop or tip it on its side.

It is recommended that at least two people lift **Alpha Fuzion INFRARED** Pod. Each person must be able to lift 120 Pounds or 56 Kilograms. Once assembled, it does not fit through a standard doorway. The hood may be removed to transport it. Please refer to the exterior packing materials instruction sheet to assemble or disassemble.

Instructional steps for opening shipping container are as follows:

1. Cut straps restraining the **Alpha Fuzion INFRARED** Body Pod carton with
2. utility tool. Save exterior packing materials instruction sheet.
3. Lift top off carton.
4. Remove pieces of cardboard support bridge.
5. Remove triangle packing from corners.
6. Lift large middle sleeve with one person at each end.
7. Stand at each end of the **Alpha Fuzion INFRARED** Pod and locate hand holds at the base.
8. Lift **Alpha Fuzion INFRARED** Pod from pallet.
9. Position in location of operation on a carpeted or padded surface.
10. Remove plastic wrapping from bed assembly and release accessories box.
11. Remove power cord from accessories box.
12. Plug cord into **Alpha Fuzion INFRARED** Pod at foot base and into wall outlet after verification of power requirements.
13. Unwrap head pillow from plastic material on the **Alpha Fuzion INFRARED** Pod hood and position in **Alpha Fuzion INFRARED** Pod.

5.2 Installing Aroma System

For safety, please make absolutely sure **Alpha Fuzion INFRARED** Pod is turned OFF ("0") at main switch on power box cover before proceeding.

As shown in Figure 4.3.1 *Preliminary Installation of Aroma System* and Figure 4.3.2 *Installation of Aroma System*, the instructional steps are:

1. Raise hood to fully open position.
2. Raise head area of contour bed to lift and prop stand into position.

NOTE: The brass nebulizers and plastic drawtubes have been preinstalled at factory.



Figure 4.3.1 Preliminary Installation of Aroma System.

3. Carefully remove the four O-rings, glass expansion chambers, and 1/3 oz. aroma bottles from their packaging.
4. Remove brass nebulizer from mounting clip and turn over to view bottom (tube and filter are attached to bottom).
5. Install one O-ring inside bottom of nebulizer by sliding it over the draw tube and filter. Seat O-ring securely around brass protrusion. (This is not a snug fit.)
6. Remove lid from appropriate aroma bottle and place under brass nebulizer. Turn nebulizer over bottle slowly (so O-ring doesn't fall off) and screw bottle in snugly.
NOTE: Tube and filter are now inside aroma oil bottle.

7. Return nebulizer to appropriate mounting clip.
8. Position one expansion chamber over top of nebulizer and tighten by gently turning clockwise. Do not force into place. Glass chamber should position effortlessly.
9. Repeat for three remaining oils.
10. Lower the contour bed into position.



Figure 4.3.2 Installation of Aroma System.

WARNING: The glass expansion chambers should always be screwed in before you start using the **Alpha Fuzion INFRARED** Pod. Failure to do so will cause spillage of essential oils. Only use *Pure Essential Oils and Blends* in your diffuser. Low-grade oils or “perfume essences” may clog the jets of the nebulizers and invalidate your warranty.

5.3 Installing Bed

It is recommended that at least two people perform this task.

Instructional steps for installing the bed:

1. Open hood.
2. Remove bed.
3. Carefully remove the protective plastic from the bed.
4. Locate the electrical cords for the motors and heat pad.
5. Read the label on the electrical box cover for the location of the motors and heat pad outlets.
6. Set six (6) balls in ball holes.
7. Stand at the opposite side of the bed facing each other.
8. Set bed gently on the six supporting balls.
9. Lift the head area of the bed and locate the bed prop. Lift the bed prop into position and lower bed onto it.
10. Plug the cords into the outlet according to the label while the bed prop is holding the bed up.
11. Make sure the vibration motors are not touching the aroma hoses or the electrical cords.
12. Lower bed back onto the six supporting balls.
13. Make sure all six balls remain in place for support.

5.4 Installing Supplied Accessories

Instructional steps for installing Supplied Accessories:

Installing Neck Drape:

1. Locate the velcro strip inside the hood of the Alpha Fuzion Sauna Body Pod above the neck opening.
2. Take the neck drape out of its bag.
3. Place the velcro end of the neck drape over the velcro strip inside the unit.
4. Apply pressure to the velcro strip.
5. Repeat Step 3 and Step 4 stated above for adjustments.

Installing Pillows:

Note: The pillows are used as part of the protective packaging materials.

1. Take pillows out of plastic bags.
2. Set pillows at the end of **Alpha Fuzion INFRARED** Pod in the head area. Please note that the pillows are used for different purposes, as follows:
 - ï The higher portion of the Low Profile Pillow may support the neck.
 - ï The Adjustable Profile Pillow may be used under the contour head pillow as a height adjustment to enhance the view of the display screen.
 - ï The Therapy Pillow is designed for shorter persons to support hips and buttocks. Place this cushion at the curvature of the contour bed to prevent body movement.

Installing Headphones:

1. Locate the headphone jack next to speakers.
2. Plug the headphones into jack.
3. When the headphones are plugged in, the built-in stereo speakers will not play.
4. Hang headphones on hook mounted on the **Alpha Fuzion INFRARED** Pod base under headrest area when not in use.

5.5 Connecting the Power Cord

For safety, please check the operating voltage before proceeding to install the power. It must be identical with that of your local power outlet. The voltage tag is located on the vertical wall between the bed and the pillow area.



Figure 4.7.1 Connection of Power Cord

Instructions for Connection of Power Cord as shown in Figure 4.7.1 *Connection of Power Cord*.

1. Locate the power cord in the component box and plug the square connector into the base. Tighten the screw in the plug-retaining ring to hold plug firmly in place.
2. Plug the power cord into wall outlet.
3. Turn on the ON/OFF switch located on the electrical box cover, under the bed, by pressing minus (“-”) side of switch.
4. Confirm that the power is turned ON by checking that the LCD (Liquid Crystal Display) screen is on and the colored lights on the CONTROL PANEL are working.
5. Please refer to the **TROUBLESHOOTING** section if any problems arise.

5.6 Pair the Bluetooth



1. Access to Bluetooth settings in your mobile device and turn on it.
2. Look for a new device. Depending on your mobile device it could be appear as **“Pair new device”**, **“Available devices”** or **“More”**. If you do not find any of them just tap **“Refresh”** or **“Scan”**.
3. Tap the name of the **Bluetooth** device you want to pair with your mobile device. For this case, its name is **“SANWU Audio”**.
4. Follow any on-screen instructions.

SECTION 6: OPERATION

6.1 Operational Safety

CAUTION:

- ï If you have health concerns, such as asthma, problems with breathing, heart disease, high blood pressure or if you are pregnant, please consult your physician prior to using this machine.
- ï Children under the age of 16 must have adult guidance.
- ï Recommended session duration is 60 minutes or less.
- ï To avoid high temperature contact, use wooden handle above hand ports to open and close machine.
- ï Remove any metal items such as rings and jewelry before beginning a session.
- ï Read the **Alpha Fuzion INFRARED** Owner's Manual before using.
- ï Heating pad burns will result from improper use. Do not submerge bed in water. Do not use sharp objects which will penetrate the bed.
- ï Never remove hood unless it is being disassembled.
- ï If you have any questions, concerns and/or problems, please contact the manufacturer at info@wellness-usa.com or 1- 800-445-8418.

For operational safety, strictly observe the following instructions:

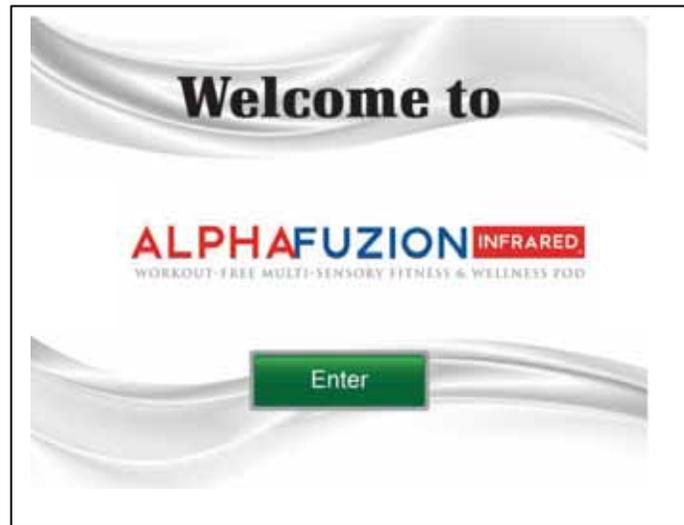
- ï Do not sit or place heavy objects on top of the hood.
- ï Do not sit on the contour bed when the hood is opened halfway.

6.2 Preparation for Operation

- ï Check to see if the power cord plug is plugged into the appropriate electrical wall outlet. Please refer to **Connecting the Power Cord** in Section 5.5 or **Installing Bed** in Section 5.3 for further details.
- ï Open the hood fully, and then partially raise the contour bed to locate the ON/OFF switch under the contour bed.
- ï Turn ON by pressing minus ("-") side of the ON/OFF switch on the electrical box cover. Please refer to **Installing Bed** in Section 5.3 for further details.
- ï Sit on the contour bed. Then move slowly to recline.
- ï Grasp handle inside the hood and gradually pull it downward.
- ï Adjust the Velcro closure of the neck drape to cover opening completely.
- ï Push hands through the hand ports to operate the LCD touch screen control system.

6.3 Initialization

After you have turned on the **Alpha Fuzion INFRARED**, the Welcome Screen appears on the 8" inch LCD touch screen control system.



There are three basic methods for operating the **Alpha Fuzion INFRARED** after choosing Preprogrammed Session or Customized either a Session from the Program Screen:

- ï The **Preprogrammed Session** is already preset for a session. There are 11 different programs to choose from including a Customized Session. For specific instruction see below.
- ï To program **Customized Session**, you can select from the adjustable features. For specific instructions see below.
- ï Any program may become a **Personalized Session**. The preprogrammed Sessions and a Customized Session may be modified in the parameter screen.

For additional information on a program, please refer to an explanation of the adjustable features selection in the Preprogrammed Session and the Feature keys in the Personalized Session.

6.4 Pre-Set Programmed Sessions

The **Alpha Fuzion INFRARED** has 22 preprogrammed sessions. The programs are shown on the LCD touchscreen control system as follows: Energy, Meditation, High Hyperthermic, Relief, Weight Management, Brighten, Sunshine, Core, Beauty Care, Cleanse, Celiminate, Power Nap, Body Wrap, Stone Massage, Condition, Massage, Wellness, Fitness, Relaxation, Pre/Post Massage, Pre-Heat, and Customized.

The **Preprogrammed Sessions** from the above list are shown on the LCD touch screen. Each preprogram is unique in its pre-settings. Below each preprogram is described as follows:

Energy

| | |
|------------------|----------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 150F/66C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: RED |
| Face Fan: 5 | Aroma: VIGOR |
| Turbo Fan: 5 | |

Meditation

| | |
|------------------|-------------------------------------|
| Time: 30 minutes | Vibration Back: LOW |
| Temp: 100F/38C | Vibration Legs: LOW |
| Heat Bed: OFF | Ambient Lights: BLUE, GREEN, YELLOW |
| Face Fan: 1 | Aroma: RELAXATION |
| Turbo Fan: 1 | No K CAL screen |

High Hyperthermic

| | |
|------------------|-----------------------------------|
| Time: 30 minutes | Vibration Back: MAX |
| Temp: 192F/89C | Vibration Legs: LOW |
| Heat Bed: OFF | Ambient Lights: BLUE, RED, YELLOW |
| Face Fan: 7 | Aroma: VIGOR |
| Turbo Fan: 7 | |

Relief

| | |
|------------------|-----------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 165F/74C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: RED, YELLOW |
| Face Fan: 5 | Aroma: RELAXATION |
| Turbo Fan: 5 | |

Weight Management

| | |
|------------------|-----------------------------|
| Time: 30 minutes | Vibration Back: MAX |
| Temp: 180F/82C | Vibration Legs: MAX |
| Heat Bed: ON | Ambient Lights: RED, YELLOW |
| Face Fan: 7 | Aroma: CLEANSE |
| Turbo Fan: 7 | |

Brighten

| | |
|------------------|--|
| Time: 30 minutes | Vibration Back: INTENSE |
| Temp: 150F/66C | Vibration Legs: INTENSE |
| Heat Bed: ON | Ambient Lights: GREEN, YELLOW, RED, BLUE |
| Face Fan: 5 | Aroma: CLEANSE |
| Turbo Fan: 5 | |

Sunshine

| | |
|------------------|--|
| Time: 30 minutes | Vibration Back: LOW |
| Temp: 115F/46C | Vibration Legs: LOW |
| Heat Bed: ON | Ambient Lights: BLUE, GREEN, RED, YELLOW |
| Face Fan: 3 | Aroma: HEALTH |
| Turbo Fan: 3 | No K CAL screen |

Core

| | |
|------------------|----------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 160F/71C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: RED, GREEN |
| Face Fan: 5 | Aroma: VIGOR |
| Turbo Fan: 5 | |

Beauty Care

| | |
|------------------|----------------------------------|
| Time: 30 minutes | Vibration Back: MED |
| Temp: 125F/52C | Vibration Legs: MED |
| Heat Bed: ON | Ambient Lights: BLUE, RED, GREEN |
| Face Fan: 3 | Aroma: RELAXATION |
| Turbo Fan: 3 | |

Cleanse

| | |
|------------------|-------------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 155F/68C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: GREEN, YELLOW |
| Face Fan: 5 | Aroma: CLEANSE |
| Turbo Fan: 5 | |

Celimitate

| | |
|------------------|-----------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 155F/68C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: RED, YELLOW |
| Face Fan: 5 | Aroma: HEALTH, CLEANSE |
| Turbo Fan: 5 | |

Power Nap

| | |
|------------------|----------------------|
| Time: 15 minutes | Vibration Back: LOW |
| Temp: 100F/38C | Vibration Legs: LOW |
| Heat Bed: ON | Ambient Lights: BLUE |
| Face Fan: 1 | Aroma: RELAXATION |
| Turbo Fan: 1 | No K CAL screen |

Body Wrap

| | |
|------------------|---------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 140F/60C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: BLUE, RED |
| Face Fan: 3 | Aroma: CLEANSE |
| Turbo Fan: 3 | |

Stone Massage

| | |
|------------------|---------------------------|
| Time: 30 minutes | Vibration Back: LOW |
| Temp: 115F/46C | Vibration Legs: LOW |
| Heat Bed: ON | Ambient Lights: BLUE, RED |
| Face Fan: 3 | Aroma: VIGOR |
| Turbo Fan: 3 | No K CAL screen |

Condition

| | |
|------------------|----------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 155F/68C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: RED, GREEN |
| Face Fan: 3 | Aroma: RELAXATION |
| Turbo Fan: 3 | |

Massage

| | |
|------------------|-----------------------------------|
| Time: 30 minutes | Vibration Back: MED |
| Temp: 130F/54C | Vibration Legs: MED |
| Heat Bed: ON | Ambient Lights: BLUE, RED, YELLOW |
| Face Fan: 3 | Aroma: CLEANSE |
| Turbo Fan: 3 | |

Wellness

| | |
|------------------|----------------------------------|
| Time: 30 minutes | Vibration Back: MED |
| Temp: 140F/60C | Vibration Legs: MED |
| Heat Bed: ON | Ambient Lights: BLUE, RED, GREEN |
| Face Fan: 3 | Aroma: HEALTH |
| Turbo Fan: 3 | |

Fitness

| | |
|------------------|-------------------------------------|
| Time: 30 minutes | Vibration Back: HIGH |
| Temp: 155F/68C | Vibration Legs: HIGH |
| Heat Bed: ON | Ambient Lights: BLUE, GREEN, YELLOW |
| Face Fan: 5 | Aroma: HEALTH, CLEANSE |
| Turbo Fan: 5 | |

Relaxation

| | |
|------------------|-----------------------|
| Time: 30 minutes | Vibration Back: LOW |
| Temp: 110F/43C | Vibration Legs: LOW |
| Heat Bed: ON | Ambient Lights: GREEN |
| Face Fan: 3 | Aroma: RELAXATION |
| Turbo Fan: 3 | No K CAL screen |

Pre/Post Massage

| | |
|------------------|---------------------------|
| Time: 30 minutes | Vibration Back: MED |
| Temp: 130F/54C | Vibration Legs: MED |
| Heat Bed: ON | Ambient Lights: BLUE, RED |
| Face Fan: 3 | Aroma: CLEANSE |
| Turbo Fan: 3 | |

Pre-Heat

| | |
|------------------|---------------------|
| Time: 10 minutes | Vibration Back: OFF |
| Temp: 135F/57C | Vibration Legs: OFF |
| Heat Bed: ON | Ambient Lights: RED |
| Face Fan: 1 | Aroma: CLEANSE |
| Turbo Fan: 1 | |

Custom

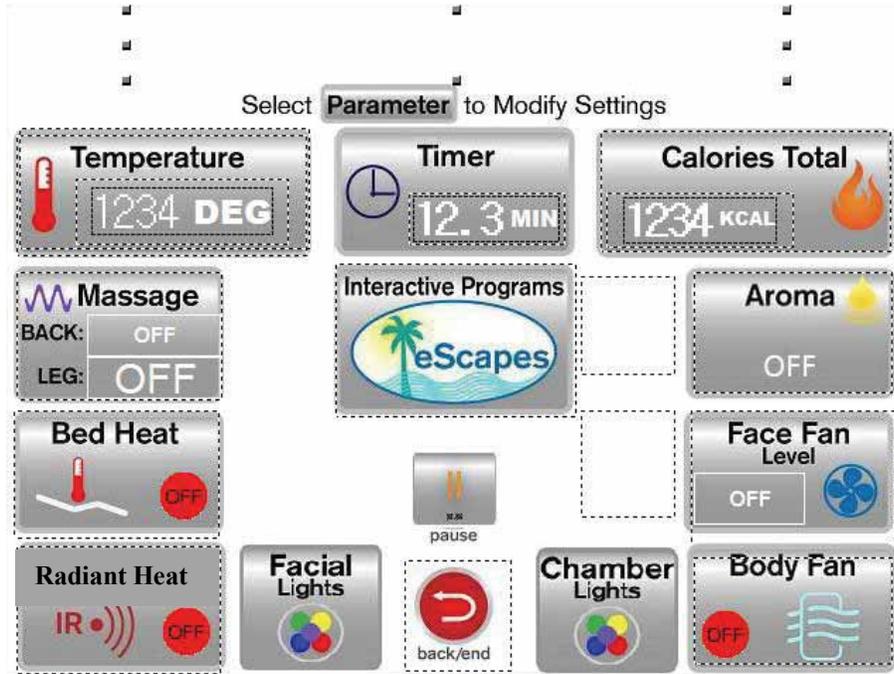
| | |
|------------|-----------------|
| Time: | Vibration Back: |
| Temp: | Vibration Legs: |
| Heat Bed: | Ambient Lights: |
| Face Fan: | Aroma: |
| Turbo Fan: | |

The user can select the desired program by touching the box on the screen. Once a program is selected, the enter weight screen will be activated. The user will need to enter their weight. To adjust the weight shown on the screen, toggle the up/down arrow keys to the desired weight. The left most up/down keys toggle 100s, the middle up/down 10s and far right up/down 1s. Then press enter. The software includes an option for tracking and displaying the approximate calories burned during a session by the user entering their body weight and calculating the duration of the session and temperature levels utilized during the session.

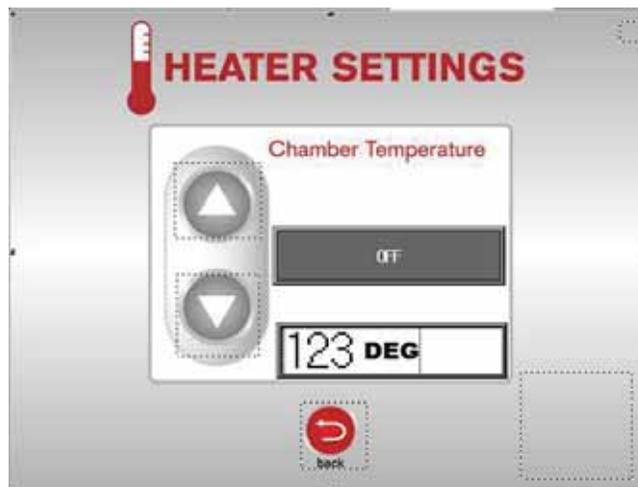


6.5 Changing Parameters

After pressing enter on the above screen, the following control screen will appear. This screen allows user to customize a Preprogrammed Session or to customize a program.



Cabinet Temperature: The user can change the settings for the cabinet temperature at any time during the session by simply pressing the Temperature box which will bring you to the change temperature screen as shown:



Below are the levels based on the temperatures listed:

- ï Low 110 F/44 C
- ï Medium 145 F/65 C

- ï High Level 165 F/74 C
- ï High Level II 182 F/83 C
- ï High Level III 194 F/90 C

Massage Intensity: The user can select the desired intensity of both upper (Back) and lower (legs) Massage intensity using the “up” and “down” arrows (shown below) to change the intensity of Massage.



Face Fan: The user can select the desired fan speed using the “up” and “down” arrows (shown below) to change the intensity of the fan speed.



The levels are 0 (off) to 7 (maximum).

Aroma: The user can select their aroma experience from cleansing, health, relaxation, or vigor. Only one aroma can be selected at a time.



Ambient Body Chamber Lights: The body chamber lights control screen allows users to choose colors from red, blue, green, and yellow. Press Auto Cycle to rotate colors.



The Auto Color cycle speed can be modified by pressing the speed select key. The up/down will add or subtract 5 seconds. The Auto Color cycle is 5 second minimum to a 60 second maximum.



Ambient Face Visor Lights: The ambient face visor lights control screen allows users to choose colors from red, blue, green, and yellow. Press Auto Cycle to rotate colors.



Timer Settings: The custom time screen allows users to change base time. This is only enabled if Custom program has been chosen.



The time setting can be increased/decreased in 1minute intervals, with a maximum of 60 minutes.

Heat Pad: The heat pad can be turned on/off by pressing the heat pad key. If your pod is equipped with infrared, the IR can be turned on /off by passing the IR key.

6.6 Interactive Guided Reality

The smart wellness software includes a series of entertaining and motivational images and messages for enhanced body and mind wellness. The user can select **eScapes** guided reality imagery for active thermal fitness & yoga workout or entertainment, information, and powerful visual enhancement for their wellness goals.



6.6.1 eScapes Relaxation

The visual **eScapes** utilize a beautiful array of hypnotic and engaging images to bring the user excitement, motivation and interest in every session and enables the user in entering the relaxation zone. There are 8 guided **eScape** Relaxation categories:

1. Beach Scape
2. Desert Scape
3. Floral Scape
4. Humming Birds
5. Mist and Sunbeams
6. Sealife
7. Night Sky
8. Snow Scape.



The user can choose what category by pressing the selection.

6.6.2 eScapes Fitness

The user can selection from 3 fitness intensity interval training (“FIIT”) levels: beginner, intermediate and advanced. The user will be instructed on the appropriate exercises, number of repetitions and duration of rest periods



6.6.3 eScapes Weight Management

Motivational messages and images are displayed on the color monitor to guide users on their path to better weight management.



6.6.4 eScapes Muscle Relief

Instruction and motivational messages and images guide users on a path to feeling relaxed while soothing muscles; the quotes also address managing wellness and better living with chronic conditions.



6.6.5 eScapes Yoga & Core Strength

Instructional images are displayed on the color monitor to guide the user to perform effective heated yoga & mindfulness movements.



6.6.6 eScapes Positive Inspiration

Motivational messages and images are displayed in a sequence on the color monitor to help users benefit from the transformational power of their own mind.



6.7 Ending the Session

To pause a session, press the yellow pause button and/or the back button located at the bottom of the screen. To resume the session, press the yellow pause button again. To return to the program selection menu, press the back/end button. Otherwise, the session ends automatically.

when the TIMER SETTING has expired. When the time expires from the session end, the End Screen is displayed.



6.8 Turning Off Your Alpha Fuzion

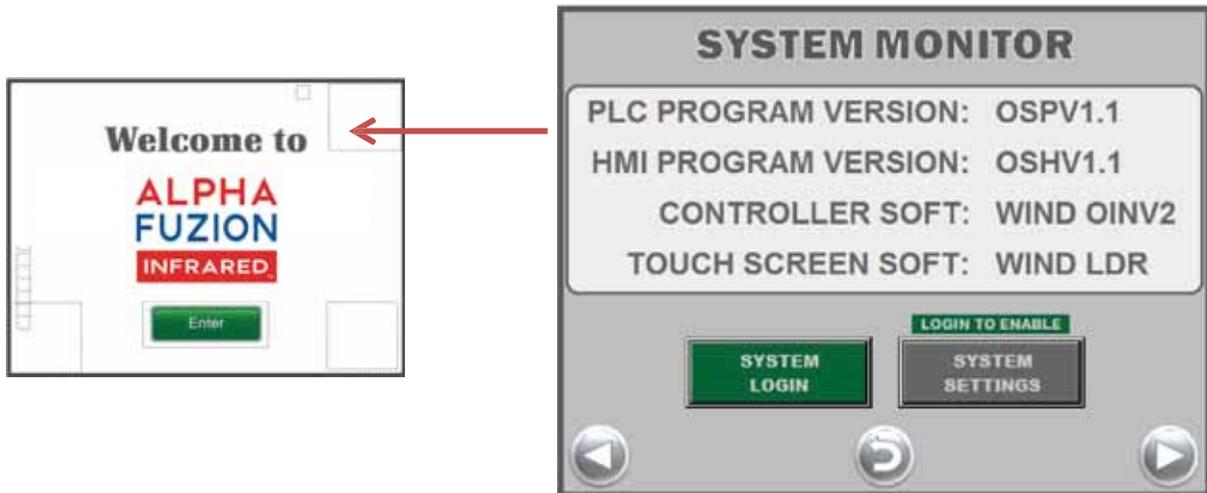
The **Alpha Fuzion** may be left ON ('-') after a session and the 'WELCOME' screen will be constantly displayed. If desired, the **Alpha Fuzion INFRARED** may be turned OFF ('0'), using the main breaker switch, which is located on the deck of the unit, under the bed, near the bed power receptacles.

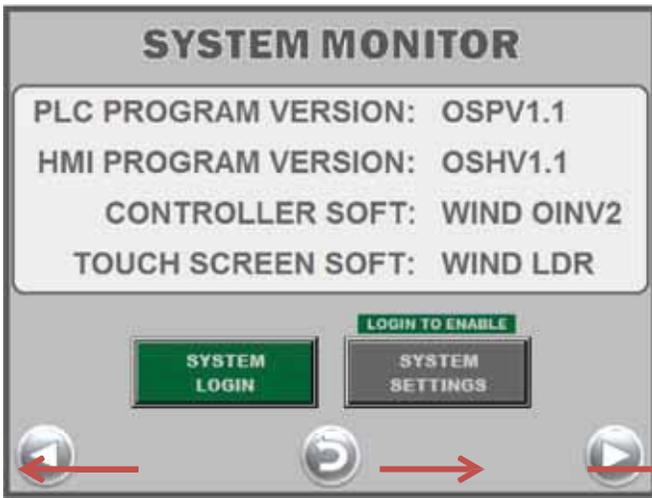
If the **Alpha Fuzion INFRARED** will not be used for an extended period (two weeks or more), it is recommended that the unit be disconnected from the wall outlet AFTER the heating unit cools down and the main breaker switch (under the bed) is turned to OFF. *Likewise, unplug the unit before performing maintenance or repairs.*

NOTE: Always turn the main breaker switch (under the bed) to OFF prior to disconnecting plug from wall power.

6.9 Additional Engineering Screens

The below System Monitor screen can be accessed from the Welcome screen by touching the upper right-hand corner on the Welcome screen for 3-5 second, accessing a hidden key. This allows the owner to check or modify the settings. To access the System Monitor screens, touch the top right hand corner. From there, you can either adjust the system settings or toggle the system monitor screens. To log in, use the Admin Account and press 1, 2, 3, 4 and press enter. This will reveal the system setting key.

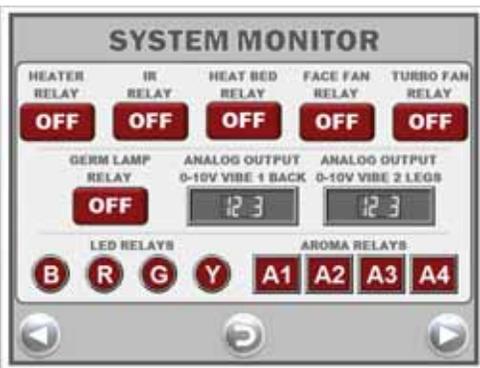




This screen can be accessed from the main screen. This allows the owner to check or modify settings.



Use the up/down arrows on the sides to choose security level. Use owner and access code 1234 to enable the systems setting screen.



SECTION 7: TROUBLESHOOTING

7.1 Troubleshooting

The following 'Quick Reference' Troubleshooting Guide may assist in discovering and eliminating the cause of possible trouble in your **Alpha Fuzion INFRARED** Pod. Before using the following checklist, please review **SETUP** and/or **OPERATION** procedures for resolving problems. If problems continue after going through the following 'check points', please refer to **SERVICE, electrical schematics and diagrams**, or contact your supplier for additional technical assistance.

Table 8.1.1. Troubleshooting Guide.

| Problem | Possible Cause | Remedy | Cross Reference |
|------------------------------|---------------------------------|---|--|
| No Electrical Power | Bad power connection | <ul style="list-style-type: none"> ï Secure power connections to wall receptacle and unit. ï <u>Check connection of Data Harness from Hood to Base (located to the right of the Main Hinge). This is a common problem after installation re-assembly.</u> | Please refer to Section I, No Power to the Alpha Fusion. |
| | Incorrect power source | <ul style="list-style-type: none"> ï Check for proper source voltage(220-240Volts). | |
| | Blown fuse or circuit breaker | <ul style="list-style-type: none"> ï Check amperage of breaker controlling power outlet. | |
| | Machine not turned ON | <ul style="list-style-type: none"> ï Turn ON using main switch on top of Main Power Box, under contour bed. | |
| Display Screen Lockup | Electrical Noise / Interference | <ul style="list-style-type: none"> ï Reset by lifting up the bed, then press ON/OFF switch to OFF, then ON. | Please refer to Section III, No Power to Display Screen / Control Panel. |
| | Damaged Program Chip | <ul style="list-style-type: none"> ï Replace Program Chip. | |

| Problem | Possible Cause | Remedy | Cross Reference |
|--|--|---|--|
| No power to Display Panel (stereo power OK) | F1 fuse blown 3 pin connector loose in main power box Loose voltage regulator screw | <ul style="list-style-type: none"> ï Replace fuse. ï Examine and tighten connector. ï Tighten screw on top of power box. | Refer to Section III. |
| Noise from Vibration | Uneven surface Missing or mis-aligned balls Loose motor Motor cam hitting motor guard Loose face panel Hood/base offset | <ul style="list-style-type: none"> ï Move the Unit to a level padded or carpeted surface. ï Make sure all balls are in place. ï Tighten loose bolts on the base of the motor assembly clockwise with an adjustable wrench. ï Loosen and adjust guard to eliminate cam contact. Retighten guard. ï Fasten the face panel down with a screwdriver. DO NOT OVERTIGHTEN. <ol style="list-style-type: none"> 1. Raise hood. 2. Slightly loosen black bolt in center of main hinge plate. 3. Lower hood and center on base. 4. Slowly raise hood, maintaining centering. 5. Tighten black bolt in hinge plate. | |
| No Heat | Loose power connector | Secure the heater connector to the left of main hinge. | Refer to Section II, Inoperative Heater. |

| Problem | Possible Cause | Remedy | Cross Reference |
|---|--|--|--|
| Heater Remains On | Won't reset Damaged temperature sensor Power box relay | <ul style="list-style-type: none"> ï Reset by lifting up the bed, press ON/OFF switch to OFF and wait for 20 seconds before turning ON again. ï Replace temperature sensor. ï Replace main power box. | Refer to Section II. Inoperative Heater. |
| Inaccurate Temperature Reading (Red LED) | Mis-aligned or damaged temperature sensor | <ul style="list-style-type: none"> ï Re-position or replace temperature sensor. | |

I. No Power to **Alpha Fuzion INFRARED** Pod

- A. Check plug connection into the electrical wall outlet.
- B. Check plug connection into receptacle at base of Alpha Fuzion Sauna Body Pod.
- C. Check proper power (220-240V) at wall receptacle.
- D. Check connection of the upper chassis data harness between hood and base to the right of main hinge/strut assembly. This is a common problem in re-assembly of the unit after installation.
- E. Check Circuit Breaker Fuse to wall receptacle.
- F. Use voltmeter to check for proper voltage at wall receptacle.
- G. **Disconnect the unit from power.** Remove Main Power Box (See Section 7.10). Check all Wiring Harness connections. Reinstall Power Box, reconnect power and check operation.
- H. Replace Main Power Box.
- I. Replace Control Panel.

II. Inoperative Heater

Note if all other systems are OK.

- A. Verify that the temperature indicated by red LED on left side of display panel approximates room temperature. Heater will not activate unless temperature setting of program (LCD display) is greater than actual temperature reading (red LED). If temperature reading is grossly inaccurate, heat sensor may require adjustment or replacement. If OK, move to next step.
- B. With power shut off, check connection of the heater harness from hood to base, located to the **left** of main hinge/strut assembly. Verify 5 pins in hood harness connector and 5 receptacles in base connector.

- C. If connection is correct, turn power ON, select and start program. If heat does not come on in 1-2 minutes, go to next step.
- D. Verify power and viability of heater and circuit using volt/ohm meter.
 1. Disconnect heater harness from base.

CAUTION: High Voltage in this area.

2. Check across male pins number 9 & 14 of connector for reading of 26-27 Ohms to validate circuitry of heater core. If no Ohms reading, heater core may be bad. Replace main heater assembly. If Ohms OK, go to next step.
3. With heater still disconnected, select and start a program.

CAUTION: High Voltage in this area.

Carefully check for voltage across female pins of heater connector as follows:

| | |
|----------------|---------------|
| a. Pins 1 & 2 | 110/120 Volts |
| b. Pins 9 & 14 | 220/240 Volts |

If either of these voltages is not present, go to next step.

- E. Disconnect unit from power and carefully remove main power box (See Section 7.10).
 1. Check connector lugs (5) from main box to extension harness from main heater for good connection. **NOTE: Verify good connection of all other connectors into main box, as well.** Re-install main power box, being careful not pinch any wires. Re-power unit.
 2. Select program and start, waiting 1-2 minutes for heater to initiate, or repeat voltage check (Step D-3 above). If heat or voltage still not present, consult supplier for additional technical assistance.

III. No Power to Display Screen / Control Panel.

- A. Check plug connection into wall receptacle
- B. Check plug connection into receptacle in base of Alpha Fuzion Sauna Body Pod.
- C. Verify proper incoming power (220-240 Volts) from wall.
- D. Check breaker switch on main power box on deck of base, under the contour bed. Switch should be in ON position.
- E. Display panel out, but stereo still has power. Possible blown fuse in F1 position of Main Power Box:
 - ï WITH POWER DISCONNECTED, unplug and remove bed assembly from the unit.
 - ï Remove the four screws holding down the Main Power Box and cover plate (see service Chapter 7.10).
 - ï In the fuse block on the bottom of the power box, observe the fuse in the F1 position, which is on the end nearest the terminal block, next to the empty fuse space. (See diagram A-1 in this manual). If this fuse is blown, replace with a **4 Amp 250v Slow-blow type fuse**.
 - ï If this does not resolve the problem, check additional items below.

- F. Check for low voltage power loss as follows:
1. Check data harness connection between hood and base to **right** of Main Hinge/Strut Assembly as shown in Figure 7.10.5 *Connector Diagram*. Must be aligned correctly and twist-locked in place.
 2. Check the low voltage regulator screw. This screw is near the main breaker switch on top of the main power box as shown in Appendix A Figure A–1 *Power Supply Box* and is accessible by unplugging and removing the contour bed and the four screws holding the main box protective cover in place. When exposed, tighten screw firmly using small Phillips's screwdriver. **Do not over-tighten.**
 3. Low voltage power connector inside Main Box as shown in Appendix A Figure A–2 *Power Supply Box PCB Layout*. **DANGER-High Voltage in this area.**
 - a. WITH POWER DISCONNECTED, check for firm contact of 3-pin connector to printed circuit board of main box. (This connection supplies all low voltage to the unit. Only two wires are in this connector.) Re-install main power box and re-assemble. Turn power ON. If display panel still will not light, re-check DATA HARNESS connection to right of main hinge. This connection is a common problem area, especially re-assembly following installation.
- G. If display is still inoperative:
1. Carefully remove three screws, holding display panel in place.
 2. Carefully remove display assembly from hood.
 3. Verify firm connection of five-pin power connector to PC board from upper harness.
 4. Re-install display panel assembly. *Take care to tighten screws partially, in a rotational pattern, until all are snug. Do not over-tighten.*
- H. If display is still inoperative, consult supplier for additional technical assistance.

IV. Intermittent Operation (runs a few minutes and quits, then resets)

- A. Check and tighten the small screw next to the main switch on top of the main power box.
1. Remove the 4 screws from the power box cover and use a small Phillips Head screwdriver to check this screw, which attaches to the 12V regulator underneath.
 2. Tighten as needed, but DO NOT OVERTIGHTEN.

V. Face Fan Inoperative

- A. Select and start a program and adjust face fan setting to level five. If no response, then refer to the following:
1. If fan frame is binding, *slightly* loosen screws in mounting of face fan. If no improvement, go to next step.
 2. Disconnect **Alpha Fuzion INFRARED** Pod from power source.
 3. Remove main power box (See Section 7.10).
 4. Check for appropriate contact of two-pin connector from face fan harness to rear side of power box, as shown in Figure 7.10.5 *Connector Diagram*. At

this time, verify all other connectors into main box are firmly connected, as well.

5. Re-install main box, re-power, initiate program and re-test fan. If no response, go to next step.
6. Allow heater fan to shut down, if applicable, and turn main power to OFF. Remove face fan assembly (See Section 7.17).
7. Check for appropriate connection of face fan to two-pin connector of wiring harness.
8. Set fan on floor, and re-power **Alpha Fuzion INFRARED** Pod. Initiate a program and check for fan operation. If no function, go to next step.
9. Disconnect fan unit from harness and, using the voltmeter, check for 12-18 Volt power to face fan at the end of face fan harness. If power is present, replace face fan assembly. If power is not present, then use the voltmeter to carefully check for 12-18 Volts at two-pin receptacle in rear of power box. If power is present, replace face fan harness.

NOTE: If power is not present, consult your supplier for further troubleshooting advice or replacement of main power box.

VI. Aroma Pump(s) Inoperative

- A. Check Liquid Crystal Display (LCD) indicator on display screen CONTROL PANEL to verify appropriate aromatic pump is activated.
- B. With aroma pump(s) activated, disconnect direct air line to brass nebulizer to determine if air is being pumped. If no air is being pumped, then continue, as follows:
 1. **Disconnect Alpha Fuzion INFRARED Pod from Power Source.**
 2. Remove main power box (See Section 7.10).

CAUTION: High Voltage in this area.

 3. Check aroma pump power cord connections to power box.
 4. Re-power **Alpha Fuzion INFRARED** Pod, then:
 - a. Select and start a program.
 - b. Manually activate ALL aroma pumps at display panel.
 - c. Use voltmeter to check for 110 - 120 Volts at each aroma pump receptacle.
 5. If power is present and connection is firm, but pump does not operate, replace aroma pump.
- C. If all aroma pumps fail to operate (cord connections to power box are firm, but no power to receptacles), check data harness connection to right of main hinge assembly again.

NOTE: If still no power, consult your supplier for further troubleshooting advice or replacement of main power box.

VII. Aroma Oil not being Dispersed

- A. Check LCD indicator on display screen CONTROL PANEL to verify if aroma is ON.
- B. Check corresponding aroma nebulizer for actual amount of oils. Please keep aroma oil bottles completely full of *Pure Essential Oils and Blends* for optimal performance.
- C. Properly functioning nebulizer assembly should evidence mist of oil spraying from small orifice in top of brass nebulizer into glass chamber. If this is not present, got to next step.
- D. Check small plastic capillary tube connected to under-side of brass nebulizer. If loose, clogged or collapsed, replace.
- E. Verify appropriate connection of air hose to nebulizer and aroma pump.
- F. Verify air flow through hose to brass nebulizer.
- G. Verify O-ring present between oil bottle and brass nebulizer.
- H. Nebulizer orifice may be clogged. Clean as follows:
 1. Remove nebulizer from system.
 2. Rinse/soak in alcohol or hot soapy water to loosen clog.
 3. Re-install nebulizer in system.
 4. Activate pump, blocking small orifice on top with finger, using air to 'back-flush' the nebulizer.
 5. If air or oil still do not flow through orifice of nebulizer, insert a very, very fine wire into the orifice to penetrate the clog and clear a pathway.
 6. If air and oil still do not flow through orifice into glass chamber when system is activated, replace brass nebulizer.

VIII. Ultraviolet Sanitary Lamp Inoperative

- A. Select a program from display screen CONTROL PANEL. Set ultraviolet lamp to ON position.
- B. Check lamp under the contour bed for operation. If bulb is not operating, then check the following:
 1. Signs of burnout, such as filament inside lamp and discoloration of bulb glass. If lamp appears to be burned out, replace. If lamp appears undamaged or replacement does not resolve the problem, go to next step.
 2. **Disconnect Alpha Fuzion INFRARED Pod from power source.** Remove main power box (See Section 7.10) and check for firm plug connection of lamp assembly cord into outlet on side of power box and firm terminal connection to ballast attached to side of power box. If connections are firm, go to next step.
 3. Re-power **Alpha Fuzion INFRARED Pod.** Select and start a program. Manually check display panel LCD to ensure the UV lamp is in the ON position.

CAUTION: High Voltage in this area.

Use a voltmeter to check the receptacle of lamp plug for 110-120 Volts. If correct voltage is present, move to next step. **NOTE: If no voltage is present, verify that the display board indicates this apparatus is ON. Then consult your supplier for additional troubleshooting assistance or replacement parts or go to next step.**

4. Use an Ohmmeter to check resistance across output terminals of ballast as shown in Figure 7.14.1 *Male & Female Terminals of Sanitary Lamp Ballast*. If 26-28 Ohms are not present, replace ballast.
5. If appropriate Ohms resistance is present, replace Lamp Assembly.

IX. Vibration Bed Inoperative

- A. Select and start a preprogrammed session and adjust vibration to level three.
- B. Raise contour bed onto prop stand. Verify motor cords are plugged into appropriate receptacles of main power source.
- C. Check rheostat motor control on right side of bed to ensure ON position of both motors. Turn rheostat through full range of motion to verify operation.
- D. If motors do not respond, use a voltmeter to test for 110-120 Volts power at power box vibration motor receptacle.
- E. If no power is present at the power box receptacles, check wall receptacle, base cord connections and data harness connector to right of main hinge. If connections are firm, replace main power box.
- F. If power is available at all power box receptacles, and only one motor fails to operate, unplug all plugs from top of power box and remove contour bed assembly (See Section 7.7).
- G. Place contour bed upside down on floor. Use a Phillips Head screwdriver to remove the center ball socket and rheostat control for inoperative motor. Check for firmness of the wire crimps and connections. If the wire crimps are loose, this component should be re-installed by a technician. If all connections are firm, replace vibrator motor (See Section 7.9).

NOTE: If vibration problems persist, consult your supplier for additional troubleshooting assistance or replacement parts.

X. Stereo Radio, Compact Disk (CD) Player Problems

- A. If no power to radio or compact disk player, check the following:
 1. ON/OFF power switch of the Stereo Radio.
 2. Connection of hood to base data harness to the right of the main hinge/strut assembly.
 3. Access interior of Main Power Box as follows:
 - a. **Disconnect Alpha Fuzion INFRARED Pod from power supply.**
 - b. Remove contour bed assembly.
 - c. Remove protective cover from Main Box (remove four Phillips Head screws).
- CAUTION: High Voltage in this area.**
- d. Check fuse at F5 position. Replace as necessary with a 4A 250V fuse.
 - e. Check audio power supply within main power box as shown in Figure 6.1.1 *Power Supply Box* (See No.3) for:
 - ï Good contact at input and output connections. Tighten connectors as necessary.

SECTION 8: MAINTENANCE

8.1 Preventative Maintenance

CAUTION: Unplug from the electrical wall outlet before cleaning.

ï **Face Fan Cleaning**

Deposits of dust and dirt are accumulated on the fan blades and grill from the airflow of the face fan. As needed, or at least every 60 days, clean this area with a medium soft-bristle brush and/or vacuum cleaner.

ï **Heater Intake Screens Cleaning**

The screens located on each side of the airflow channel above the main hinge remove dust and dirt from the air that flows through the heat chamber. The screens become clogged and the efficient use of the sound chamber is reduced, along with life expectancy of the heater. The accumulated dirt on the screens may be oily from the aromatic oils. As needed, or at least every 60 days, clean the screens to remove the accumulated soil with a medium-soft bristle brush and/or vacuum cleaner.

8.2 General Cleaning & Mandatory Use of Pre-Approved Solution

Pre-trained personnel must do all cleaning via Wellness USA's written instructions.

All plastics and poly carbonate surfaces including the inside and outside of systemhood, underbed area and poly carbonate shell, as well as accessories in your **Alpha Fuzion INFRARED** must be cleaned and disinfected using a pre-tested, pre-approved cleaning solution sold by Wellness USA called Oxivir Tb solution. Oxivir offers a new technology within this disinfectant, based on an active ingredient known as "Accelerated Hydrogen Peroxide (AHP)" or "Stabilized Hydrogen Peroxide (SHP)" for hard-surface antimicrobial applications. AHP is a cleaner and disinfectant designed for high risk areas such as health care facilities but is safe, effective and environmentally friendly.

Facts about OXIVIR TB:

- a. Effective cleaner
- b. Effective disinfectant
- c. Highly efficient (only requires soaking on the material for 1 minute as opposed to traditional cleansers whose warnings require up to 10 minutes for total disinfecting)
- d. Non-toxic
- e. Non-corrosive (this relates to the skin, eye, as well as surfaces)
- f. Biodegradable

Certifications for the Product:

Active Ingredient: Accelerated Hydrogen Peroxide

MSDS Specification: See below

EPA: 74559-1

OSHA: The product meets the U.S. Occupational Health and Safety Administration (OSHA) blood-borne pathogen standards for cleaning blood and bodily fluids.

Average Product Usage:

Each 32oz. bottle should provide a minimum of 30 full unit cleanings.

Product Ordering Procedure: The product is available in 32oz. bottle size and is sold in a case of 12 bottles. You will place all reorders with any Wellness USA Consultant. **Just call 1-800- 445-8418 and ask for your Wellness USA Territory Manager to place your order.**

Cleaning instructions using Oxivir Tb Solution are as follows: *There is no product dilution with this solution.*

1. Spray desired area/surface with Oxivir Tb disinfecting solution.
2. Let solution sit for 1 minute.
3. Wipe surface dry and clean with a soft cloth or paper towel.

Note: Rinsing is not allowed on the exterior hood or on the side panels of the Alpha Fuzion.

Note: Abrasive detergents and scrubbing must not be used to clean the unit. This may result in serious damage to the plastic surfaces of the unit. In addition to abrasive detergents, it is strictly forbidden to use cleaning agents containing acetone, ammonia, petrol, benzene, window/glass cleaners or varnish removers.

WARRANTY NOTICE: CUSTOMER'S RESPONSIBILITIES: The Customer is responsible to: Use **ONLY** the approved Oxivir Tb Cleaning Solution. Use of any and all other cleaning products for cleaning and disinfecting your unit will immediately void your product warranty covering the Polycarbonate material on the machine.

8.3 Cleaning the Shell

Your Alpha Fuzion INFRARED is shipped to you wrapped carefully in clear plastic wrap. The plastic wrap will keep your Alpha Fuzion INFRARED clean and safe during its journey, but the plastic causes one minor side effect—it leaves a slight film on the shell. We recommend that you wipe down your machine as soon as you uncrate it.

To clean the inside and outside of the shell:

1. Spray on Oxivir Tb disinfecting solution.
2. Let solution sit for 1 minute.
3. Wipe surface dry and clean with a soft cloth or paper towel.

Note: Do not use any type of abrasive pad or scouring powder as they may scratch the surface finish.

8.4 Cleaning the Underbed Area

The following should be **done after every Alpha Fuzion INFRARED session:**

- a. Carefully remove bed sections from unit, unplug vibratory bed motor chords from the unit if necessary.
- b. Clean dirt, dust and perspiration from underbed surfaces following directions below.
- c. Spray desired surface/area with Oxivir Tb Disinfectant.
- d. Let solution sit for 1 minute.
- e. Wipe surface dry and clean with a soft cloth or paper towel.

8.5 Cleaning Contact Surfaces (Bed, Head Pillow, Interior of Shell)

1. Use Oxivir Tb Disinfectant on all contact surfaces AFTER EACH USE to present a clean, sanitary appearance and feel for each new client.
2. Let solution sit for 1 minute.
3. Wipe dry and clean with paper or soft cloth towel.
4. Bed and head pillow could stain over time. For light staining, we recommend using “Soft Scrub” cleaner and isopropyl alcohol. Spread “Soft Scrub” and alcohol on the bed surface, let it sit for 5 minutes, then dampen a soft cloth with water and gently rub the area in circles.

NOTE: Cleaning after each use removes oils, perspiration, and cosmetics. It will also prolong the material life of the accessories and bed.

CAUTION: Do not spray cleaning solvent on the electrical box cover or power connectors as it could cause a short circuit.

SECTION 9: SPECIFICATIONS AND SUPPLIED ACCESSORIES

9.1 Precautionary Safeguards

The **Alpha Fuzion INFRARED** Pod is an appliance. Avoid rough handling, direct sunlight and high temperature or humidity. Mishandling will result in damage to the **Alpha Fuzion INFRARED** Pod. Wipe it with a damp, clean cloth moistened with water or mild detergent.

9.2 Alpha Fuzion Multi-Sensory Pod Specifications

Ambient Lights:

Mini (low) power (2mW LEDs), non-thermal, indirect and wide angle for colorful illumination.

Model Number _____ **Color of Shell:** Soft White.

Measure Method and Measurement Range:

Degree of Temperature: 80°F to 194°F (26°C to 90°C).
Accuracy: Temperature within plus or minus five degrees.

Displays: Liquid Crystal Digital (LCD) Keys

Struts: Please note that struts are a consumable. With average usage, they can last between 8 and 12 months and typically need replacement approximately once a year. However, in locations with heavy continuous usage or with customer misuse, it is not unusual for struts to require replacement more frequently.

Electrical Power Requirements of Regional Setting in United States and Canada:
220/240 VAC, 15A, 50/60 Hz.

Power Source Requirements of Regional Setting in United States and Canada:
2200/2400 WATTS, 15 Amps, 220/240 VAC.

Operating Environment: 50°F to 104°F (10°C to 40°C), less than 85% RH.

Storage Environment: -4°F to 131°F (-20°C to 55°C), less than 95% RH.

Dimension:

Opened: W = 35 inches (88.9 cm), H = 84 inches (214 cm), L = 89 inches (227 cm)

Closed: W = 35 inches (88.9 cm), H = 39 inches (100 cm), L = 89 inches (227 cm)

Specifications are subject to change without notice.

9.3 Supplied Accessories

- ï 4 Glass Expansion Chambers
- ï 4 Filter/Pick-up Tubes
- ï 4 O-Rings
- ï 2 Cleansing Pure Essential Oil Blend
- ï 2 Relaxation Pure Essential Oil Blend
- ï 2 Fitness Pure Essential Oil Blend
- ï 2 Vigor Pure Essential Oil Blend
- ï 2 Yellow and 2 Blue Fitness Exercise Resistance bands with Handles
- ï 1 Alpha Fuzion INFRARED Pod Owner's Manual

NOTE: Supplied accessories are subject to change. Contact your supplier with questions.

9.4 Labels

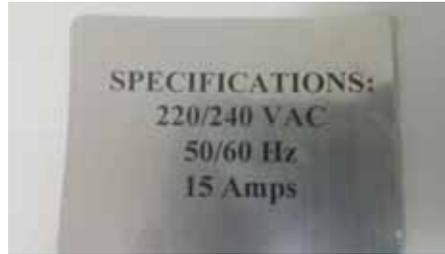
Below are pictures and descriptions of label and where they are located on your pod.

Serial Number



Located inside the machine near the head resting area. Lift Bed to view.

Specification label - 220V Model

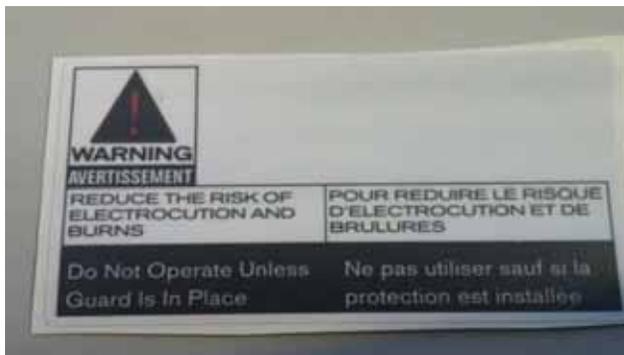


Located under the machine at the foot end, where the power cord is inserted.



Ground Label. Located in cavity of base unit near ground bar.

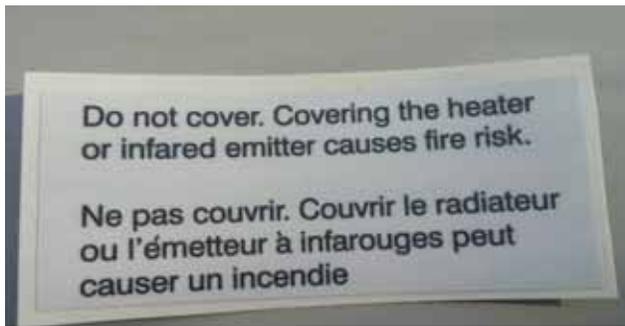
Fuse Label. Located near fuse on electrical panel.



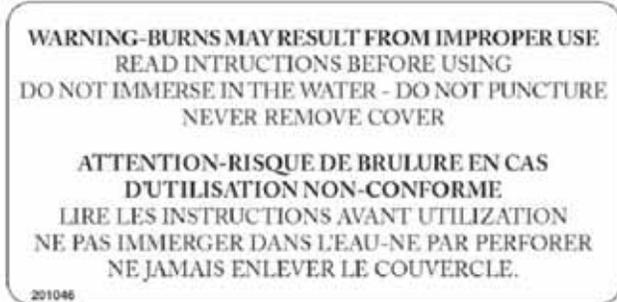
Warning Label. Located near heater (hood/near foot area).



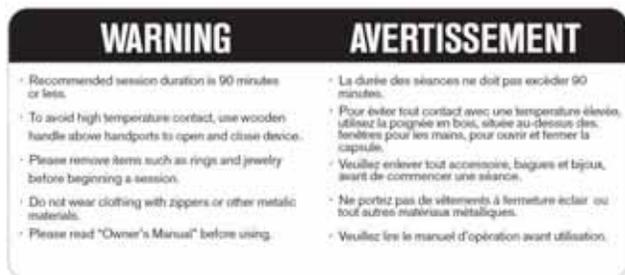
Warning label underneath bed on top of electrical panel.



Located near IR heating elements.



Warning Label. Located inside the machine at the foot end.



Warning Label. Located in the hood, near the wooden handle.

Owner Record

The model and serial numbers are located at the base of the unit under the bed. Record these numbers in the spaces provided below. Refer to these numbers whenever you call your dealer regarding this product.

Model No.: ALPHA FUZION INFRARED POD

Serial No.: _____

Micro Controller Identification No.: _____

MANUFACTURED BY:

DISTRIBUTED BY:

WELLNESS-USA

MINNEAPOLIS, MN 55431 USA

Tel: (952) 888-8282

Fax: (952) 888-8887

WARNING

TO PREVENT FIRE OR SHOCK HAZARD:

- 1. DO NOT EXPOSE UNIT TO RAIN.**
- 2. DO NOT PLACE THE UNIT IN A SHOWERING AREA OR STEAM ROOM.**

CAUTION

TO REDUCE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER OF THE ELECTRICAL BOX INSIDE UNIT OR THE FACE PANEL. (NO USER-SERVICEABLE PARTS ARE INSIDE.) REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

CONTACT DEALER, DISTRIBUTOR OR:

Wellness USA

Minneapolis, MN 55431

(952) 888-8282

info@wellness-usa.com

Alpha Fuzion INFRARED Pod

Registration Form

Please FAX or SEND this Registration Form to Wellness USA.

Fax: (952) 888-8887
Email: info@wellness-usa.com

Serial Number: _____

Date of Purchased: _____

Model Number: _____

Business Name: _____

Owner's Name: _____

Mailing Address: _____

City: _____

State: _____

Country: _____

Telephone: _____

Fax: _____

Purchased From: _____

Name: _____

Mailing Address: _____

City: _____

State: _____

Country: _____

Telephone: _____

Fax: _____

STANDARD WARRANTY FOR **ALPHA FUZION INFRARED** POD

A. Manufacturer and Product Covered

Wellness USA (d/b/a Wellness-USA and collectively known hereinafter as “RW”) is the manufacturer of the **Alpha Fuzion INFRARED** Pod and the provider of the **Alpha Fuzion INFRARED** Pod standard warranty (“warranty” as governed by the terms and conditions set forth in this document. RW warrants the **Alpha Fuzion INFRARED** Pod against defects in materials and workmanship when the **Alpha Fuzion INFRARED** Pod is used normally in accordance with RW’s **Alpha Fuzion INFRARED** Pod Manual. Except where prohibited by law, this warranty applies only to the original purchaser of a new product who buys the **Alpha Fuzion INFRARED** Pod from an authorized **Alpha Fuzion INFRARED** Pod retailer. The “Owner” or “Customer” means the party who purchased the **Alpha Fuzion INFRARED** Pod and who submits a **Alpha Fuzion INFRARED** Pod warranty assistance, repair or replacement claim.

B. Standard Product Warranty Term

The warranty term period (detailed below) shall govern the **Alpha Fuzion INFRARED** Pod submitted for warranty coverage and will begin on the date of the installation of the **Alpha Fuzion INFRARED** Pod at the final owner/purchaser location, or beginning on the date of the Original **Alpha Fuzion INFRARED** Pod Invoice Shipping Date from manufacturer to distributor, whichever time period is less.

General Terms and Conditions

The standard warranty for **Alpha Fuzion INFRARED** Pod is governed by the terms and conditions set forth in this document shall apply and be offered and agreed only to the first and original **Alpha Fuzion INFRARED** purchaser and not to any subsequent owner or assignee or successor.

1. PRODUCT WARRANTY COVERAGE DETAIL:

- a. Telephone support from RW Technical Service Team between the hours of 7:30 A.M. through 5:30 P.M. CST Monday through Friday. Warranty coverage claims by Owner to RW must include the following: 1) **Alpha Fuzion INFRARED** Pod serial number and model number; 2) date **Alpha Fuzion INFRARED** Pod was installed;
- 3) Location address and name of business; 4) description of problem; and other
- b. information requested by RW (i.e., photos, video, etc.).
Product warranty covers the repair or replacement (at RW election) of a defective system or standard **Alpha Fuzion INFRARED** Pod components—but does not include the cost
- c. of labor for removing or installing said components.
The Product warranty term time period for the Alpha Fuzion Multi-Sensory Pod shall be as follows:

- 1.) Twenty-four (24) months: Frame/Fiberglass Enclosure – excluding moving parts such as Hand Port Covers;
- 2.) Twelve (12) months: Standard **Alpha Fuzion INFRARED** Pod parts and components -excluding moving parts such as Pistons/Struts.
- 3.) Eight (8) months: Pistons/Struts, LED modules and Vinyl Cover on Bed.
- 4.) Out of Box Defects: Defined as less than ten (10) days after delivery. Warranty can cover replacement of components and cost for labor of removing or installing said components on a case-by-case basis (as determined by a RW Technical Representative).
- 5.) No Coverage: Consumables and Accessories are not covered by warranty, and include neck drapes, aroma oils, salt brick, resistance tubes and handles. Out of Box defects (less than 10 days after delivery) will be replaced under warranty on a case-by-case basis (as determined by a RW Technical Representative).
Any defect, failure of part or system, damage to the unit, parts and/or
- d. components which are caused by or incurred as a direct or indirect result of owner or customer abuse, misuse, negligence, failure of maintenance and/or reckless use will not be covered under this product warranty agreement.
The **Alpha Fuzion INFRARED** Pod owner must provide RW with reasonable time
- e. and opportunity (as determined by a RW Technical Representative) for verbal troubleshooting with the Owner or Owner's Representative prior to replacement or shipment of any parts. It is at the discretion of RW to make the determination for replacement of parts, or intake of the equipment to be returned to RW for evaluation, replacement and/or repair.
- Replacement parts to be provided on an exchange basis.** All warranty claims
- f. of Alpha Fuzion Multi-Sensory Pod problems and defective parts require the Owner to return and ship the defective part(s) to RW at Owner's expense. Prior to Owner's shipment of parts and acceptance by RW, Owner shall provide notice and description information to RW and RW Technical Service shall authorize the return of the parts and will provide Owner with a Return Goods Authorization ("RGA") Number. The reimbursement of shipping costs shall be determined by RW Technical Management. If the parts are determined to be defective and covered by the warranty, RW will reimburse the Owner's freight charges as further detailed in #9 below. ***Return parts not received by RW within 30 Days of original notification and RGA date, from Owner to RW, shall constitute cause for invoicing of the replacement parts to the Owner at list price. Owner hereby agrees to pay these costs, as assessed.***

2. EXCLUSIONS FROM THE PRODUCT WARRANTY SHALL INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING:

- a. Labor.
- b. Consumables and/or Accessories.
- c. Defects resulting from operator misuse, abuse, unreasonable wear and tear, negligence or recklessness, and/or problems resulting from the

- customer's failure to perform routine maintenance or refusal to perform a recommended repair.
- d. Defects resulting from modifications made by the customer that were not approved by RW.
 - e. Defects resulting from facility caused malfunctions including incorrect power voltage and/or environmental conditions.
 - f. Defects resulting from any acts of war, terrorism, natural disaster or other force majeure.
 - g. If it is determined that a component is not covered by this product warranty, customer agrees to sign an Authorization Repair Work Order of the evaluated findings and estimation of required work to repair or replace the component to meet manufacturer specifications.
3. **COVERAGE HOURS:** The service hours covered under this agreement are 7:30 A.M. to 5:30 P.M. Monday through Friday local time, excluding holidays and weekends. Any service that is not covered by the standard warranty and/or performed outside of the normal service hours at Owners request will be billable at the RW published Time and Materials Rates when the service is rendered.
4. **RESPONSIBILITY:** RW is not responsible for acts of war, terrorism, natural disaster or other force majeure or failure of services supplied by third party contracted or other sources. RW agrees to respond in a timely manner, but cannot be held responsible for transportation delays for any reason. RW is not responsible for any interruption of Owner's business at any time and for any reason, including but not limited to **Alpha Fuzion INFRARED** Pod defects. The standard **Alpha Fuzion INFRARED** Pod warranty does not cover any business or claims related to any use of **Alpha Fuzion INFRARED** Pod whatsoever in business and/or as related or due to any other causes beyond RW's control or for damages or revenue lost for any downtime of **Alpha Fuzion INFRARED** Pod equipment.
5. **CUSTOMER'S RESPONSIBILITIES:** The Customer is responsible for:
- a. Maintaining the equipment in an environment suitable for the operation of the Alpha Fuzion Multi-Sensory Pod as instructed in the **Alpha Fuzion INFRARED** Pod Owner's Manual.
 - b. Maintaining proper electrical power requirements as recommended by RW.
 - c. Following all operating and maintenance instructions for the **Alpha Fuzion INFRARED** Pod as set forth in the **Alpha Fuzion INFRARED** Pod Owner's Manual supplied by RW.
 - d. Making the equipment available for service within 1 hour after the arrival of any Technical Service Representative.
 - e. Paying all charges incurred for labor for work done or due to delays in equipment access or refusal of service after a Technical Service Representative has been dispatched and is either in-transit or on-site.

- f. Maintaining a safe and accessible environment for the Service Personnel to service the equipment.
 - g. Allowing RW to implement any recommended engineering change deemed necessary by RW.
 - h. Refraining from making any modifications to the equipment that are not approved by RW.
 - i. Using ONLY Oxivir Tb Cleaning Solution (or equivalent) for cleaning the equipment. Use of all other cleaning products for cleaning and disinfecting your unit will immediately void your product warranty coverage.
6. **USE OF SUB-CONTRACTORS:** Service provided under this Product Warranty may occur from time to time at RW's sole choice and option and can be performed by either RW or its authorized Technical Representatives or Sub-Contractors at the direction of RW. RW shall be responsible for the cost of furnishing replacements for defective components only, and the Customer shall be solely responsible for all labor costs related thereto.
7. **PARTS REPLACEMENT:** Repair materials and parts used to perform service pursuant to this Product Warranty will be replaced only as deemed necessary by RW. RW may repair or replace the defective warranty parts at its choice, and/or may use repaired, rebuilt, or refurbished parts as necessary in making repairs under this Product Warranty. All parts are to be furnished on an exchange basis, with the replaced parts becoming the property of RW. The **warranty coverage term** period for all parts repaired or replaced for parts deemed to be defective and covered by this warranty will be for the remaining term period of this standard warranty or the period of 90 days from date of shipment, whichever time is greater.
8. **FREIGHT COSTS:** In-bound freight costs for all authorized RGA for warranty repairs, parts, or system, are incurred by the Customer. All freight costs on out-bound warranty replacement components shall be paid by RW and will be shipped via UPS Ground Services only. Any freight upgrades to a faster delivery, such as Express Overnight, are the responsibility of the Customer. Under this Product Warranty Policy all Customs Clearance, Duties or Taxes are not part of the freight expense cost and shall be paid by Owner. This standard warranty policy considers freight costs as transportation expense only and does not cover any administrative or government fees as mandated by any local governments. *If it is determined the returned part or component is not covered under warranty, due to misuse, out of warranty time period or any failure of any other condition of warranty coverage, the customer shall incur all freight charges.*
9. **LIMITATION OF LIABILITY:** The liability of RW hereunder is agreed to be limited to the amount equal to the total amount of all payments made by Customer pursuant to this Product Warranty Agreement and by acceptance of the Product Warranty Agreement. Customer hereby waives all claims for incidental, special, consequential or punitive damages. Customer agrees to hold RW harmless and

indemnified from all such claims by Customer and its agents, servants, employees and its successors and assigns.

10. FORCE MAJEURE: Neither party shall be liable for any failure or delay in performance under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failures or delays are proximately caused by causes beyond that party's reasonable control and occurring without its fault or negligence, or party to substantially meet its performance obligations under this Agreement, provided that, as a condition to the claim of non-liability, the party experiencing the difficulty shall give the other prompt written notice, with full details following the occurrence of the cause relied upon. Dates by which performance obligations are scheduled to be met will be extended for a period equal to the time lost due to any delay so caused.
11. ENTIRE AGREEMENT: This agreement contains the whole agreement between the parties regarding the standard **Alpha Fuzion INFRARED** Pod Product Warranty. There are no other terms, obligations, covenants, representations, statements, or conditions, oral or otherwise, of any kind whatsoever regarding this Product Warranty unless signed by both parties subsequent to the commencement date of this **Alpha Fuzion INFRARED** Pod Warranty policy.
12. JURISDICTION AND GOVERNING LAW: All parties to the transaction shall be exclusively subject to the jurisdiction and laws of the federal courts of the United States, District of Minnesota and/or the state courts of the County of Hennepin, State of Minnesota and jurisdiction shall rest solely and exclusively only in the State of Minnesota, without regard whatsoever to any principles of conflicts of law that would require or permit the application of the substantive law of any other jurisdiction, question of law, interpretation and/or dispute arising under the sales agreement or interpretation of this standard **Alpha Fuzion INFRARED** Pod Warranty. No other state or federal jurisdiction except for the State of Minnesota shall apply to any parties involved in this transaction or with any subsequent owner of the **Alpha Fuzion INFRARED** at any time for any claim or dispute or any reason whatsoever.
13. ASSIGNMENT OF BINDING AGREEMENT: This warranty only applies to the original purchaser of a new product who buys the **Alpha Fuzion INFRARED** Pod from an authorized **Alpha Fuzion INFRARED** Pod retailer. The purchaser cannot assign or transfer its rights under this warranty without the prior written consent of RW. The provisions of this warranty are binding upon all successors, administrators, trustees and permitted assigns of purchaser. This warranty may be amended, altered, or changed at any time only if in writing signed by RW, which may be refused by RW at any time for any reason.

How to Obtain Product Warranty Service

Tel: 1-800-445-8418

E-mail: info@wellness-usa.com